

# Terms & Conditions

**Last Updated: May 10, 2026**

These Terms & Conditions govern the use of this website and all services offered by Jeneca Solara (Kenedy) (“Company,” “we,” “our,” or “us”).

By booking services or using this website, you agree to these Terms.

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## Services Offered

Services may include:

- intuitive coaching
- spiritual coaching
- tarot readings
- Reiki sessions
- mentorship
- digital offerings
- other wellness or spiritual services

Services are intended for personal growth, reflection, energetic support, and spiritual exploration.

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## Eligibility

Clients must be at least 18 years old to book services.

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## Payment Policy

Payment is required in full before services are provided unless otherwise agreed.

Prices are subject to change at any time.

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## **Refund Policy**

Due to the energetic and time-based nature of services:

- completed tarot readings are non-refundable
- completed Reiki sessions are non-refundable
- completed coaching sessions are non-refundable
- digital products are non-refundable

If a cancellation occurs within the required cancellation window, rescheduling may be offered at our discretion.

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## **Cancellation & Rescheduling Policy**

Clients must provide at least 24 hours notice to cancel or reschedule appointments.

Missed appointments or no-shows may result in forfeiture of payment.

Repeated cancellations may result in refusal of future services.

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## **Client Responsibility**

Clients understand and agree that:

- they are responsible for their own decisions, actions, and results
- personal transformation varies by individual
- no specific outcome or result is guaranteed

You remain fully responsible for your physical, emotional, mental, and spiritual well-being.

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## **Communication Boundaries**

Professional boundaries are required for all services.

Unless otherwise stated:

- sessions do not include unlimited messaging access
- responses may take 24–72 business hours

- emergency support is not provided

Services are offered strictly within a professional spiritual, wellness, and coaching context.

Booking services for the purpose of gaining personal, romantic, sexual, manipulative, inappropriate, or parasocial access to the business owner is strictly prohibited.

Harassment, repeated boundary violations, sexually inappropriate behavior, intimidation, coercion, or disrespectful communication may result in immediate termination or refusal of services without refund.

The Company reserves the right to decline or discontinue services at its sole discretion in order to maintain a safe, respectful, and professionally boundaried environment.

This business is not a crisis service.

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## **Intellectual Property**

All website content, branding, written materials, session materials, graphics, videos, and digital content are the intellectual property of Jeneca Solara (Kenedy) unless otherwise stated.

Content may not be copied, reproduced, distributed, or sold without written permission.

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## **Prohibited Use**

You agree not to:

- misuse the website
  - harass or abuse the business owner
  - attempt to copy or steal content
  - disrupt website functionality
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## **Limitation of Liability**

To the fullest extent permitted by law, the Company shall not be liable for:

- decisions made by clients
- emotional reactions arising from services
- indirect or consequential damages
- perceived spiritual outcomes

Use of services is voluntary and at your own discretion.

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## **Governing Law**

These Terms shall be governed by the laws of the State of California.

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## **Changes To Terms**

These Terms & Conditions may be updated at any time without notice.

Continued use of the website or services constitutes acceptance of updated Terms.