

Resolve Self-Service Issues

How xSIGNAL Is Helping a PeopleSoft HCM, FSM, ELM Customer

Reduce Costs, Streamline Communications and Improve Employee Engagement

Budgets are frozen or being cut in virtually every industry based on current economic uncertainty. But that doesn't mean service levels can be reduced. Employees, partners, and vendors all expect you to maintain a high level of responsiveness.

How do you support your employees during important events such as – Open Enrollment, Absence Management/Expense Approvals, Procurement Threshold Warnings – when HR and Supply Chain Help Desk staff have been cut?

Automation is the easy answer. Most ERP systems already have robust Self-Service capabilities, but challenges continue to arise, and the flood of emails and text messages only make the problems worse.

xSIGNAL was conceived to address these seemingly intractable challenges, integrating seamlessly with existing HCM/FSCM/ELM applications and not adding any technical debt.

Who We Are

Our founders have over 50 years combined PeopleSoft and ERP systems experience. We understand how to build, implement, and support 3rd party solutions in complex, often regulated environments with little or zero margin for error. And we've experienced firsthand many of the problems xSIGNAL solves out-of-the-box.

Sample Use Cases



Absence management approvals



Open enrollment reminders and benefit alerts



Service request communication



Job posting/closing notifications & recruiting notifications



Salary supplement notifications



Pending expense and travel approvals



ELM course reminders

