Legal Notice

Terms and Conditions of Sale / Terms of Use

In accordance with the provisions of Articles 6-III of Law No. 2004-575 of June 21, 2004, for confidence in the digital economy, known as L.C.E.N., users and visitors, hereinafter referred to as "the user," of the website https://www.goldtradsign.com/gtseng , hereinafter referred to as "the site," are hereby informed of the following legal notices, general conditions, and terms of use.

THE PUBLISHER

The site is published by ITACWT Limited, an Irish law company, whose address is ITACWT Limited, 3 Cruise Park Rise, Tyrrelstown, Dublin 15, Ireland (referred to as "systeme.io").

THE HOST

The site is hosted by ITACWT Limited, an Irish law company, whose address is ITACWT Limited, 3 Cruise Park Rise, Tyrrelstown, Dublin 15, Ireland (referred to as "systeme.io").

ACCESS TO THE SITE

The site is accessible from anywhere, 7 days a week, 24 hours a day, except in cases of force majeure, scheduled or unscheduled interruptions for maintenance needs. In the event of modification, interruption, or suspension of the site, the publisher cannot be held responsible.

DATA COLLECTION

The site ensures the collection and processing of personal information with respect for privacy, in accordance with Law No. 78-17 of January 6, 1978, relating to data processing, files, and freedoms. Under the Data Processing and Liberties Law dated January 6, 1978, the user has the right to access, rectify, suspend, and oppose their personal data. The user exercises this right by sending an email to contact(a)goldtradsign.com.

Any use, reproduction, distribution, commercialization, or modification of all or part of the site without the publisher's permission is prohibited and may lead to legal actions and prosecutions as provided for in the Intellectual Property Code and the Civil Code.

GENERAL CONDITIONS OF SALE / TERMS OF USE

ARTICLE 1: SCOPE OF APPLICATION

These general conditions of sale apply, without restriction or reservation, to all sales concluded by Charbel Lakisse, sole proprietor and creator of Gold Trading Signals, hereinafter referred to as "the seller," with consumers, hereinafter referred to as "clients" or "the client," wishing to purchase the services offered for sale or subscription by the seller, hereinafter referred to as "the services" or "subscription."

They specifically detail the conditions of registration, ordering, payment, and delivery of the services ordered by clients. These general conditions of sale may be supplemented by specific conditions stated on the website before any transaction with the client.

These general conditions of sale apply to the exclusion of all other conditions. They are accessible at any time on the website https://www.goldtradsign.com/gtseng and will prevail, if

applicable, over any other version or contradictory document. These general conditions of sale may be subject to subsequent modifications, the applicable version being the one in force on the website at the date of subscription or execution of the order. Changes to these general conditions of sale are binding on users of the website https://www.goldtradsign.com/gtseng from their posting and cannot apply to transactions concluded previously.

ARTICLE 2: DEFINITIONS

- **Client**: Any natural person acting for strictly private and non-professional or non-associative purposes, benefiting from the services offered by Gold Trading Signals, represented by Charbel Lakisse.
- **Services**: Refers to the services offered by Gold Trading Signals, represented by Charbel Lakisse.
- **Subscription**: Refers to the various subscription plans offered by Gold Trading Signals, represented by Charbel Lakisse.
- **Site**: Refers to the website https://www.goldtradsign.com/gtseng.
- **Seller**: Refers to Gold Trading Signals, represented by Charbel Lakisse.

ARTICLE 3: REGISTRATION WITH GOLD TRADING SIGNALS

3.1 **ANY NATURAL OR LEGAL PERSON CAN SUBSCRIBE TO A GOLD TRADING SIGNALS SUBSCRIPTION**

Any person wishing to benefit from the services offered by Gold Trading Signals must visit the following webpage https://www.goldtradsign.com/gtseng, complete the form on this page, validate it, then choose the subscription plan that suits them, and proceed with payment by credit card, which will be debited on the same day.

3.2 **FORM TO BE COMPLETED BY THE CLIENT**

The form that must be completed by the client includes the following data: name, first name, email address, mobile phone number, country of residence. The client undertakes to provide sincere and accurate information regarding these data. The user is solely responsible for updating the information provided. They can modify them by sending an email to contact(a)goldtradsign.com.

3.3 **AFTER REGISTRATION**

After registration is validated, the client must follow the startup procedure automatically sent to them by email within minutes of registration. For any questions regarding this startup procedure, the client can request assistance by sending an email to contact(a)goldtradsign.com.

3.4 **SERVICES AND SUBSCRIPTIONS OFFERED FOR SALE**

- **Services offered by the seller**: A copy trading service exclusively on gold, a support and assistance service for setup if necessary.
- **Subscriptions offered by the seller**:
    - €39 including tax for the monthly plan
    - €115 including tax for the quarterly plan

- €390 including tax for the annual plan
- €499 including tax for the lifetime plan (as long as the Gold Trading Signals entity exists)

If for any reason Gold Trading Signals ceases all activity, no refund will be made for the lifetime plan.

The main characteristics of the services and subscriptions, including specifications and illustrations, are presented on the website https://www.goldtradsign.com/gtseng. It is the client's responsibility to read them before placing an order.

The choice and purchase of a service is the sole responsibility of the client. The photographs, illustrations, and graphics presented on the website https://www.goldtradsign.com/gtsengare not contractual and do not engage the seller's responsibility.

Contractual information is presented in French and confirmed no later than at the time of the order validation by the client.

ARTICLE 6: DURATION OF SERVICE AND SUBSCRIPTION OFFER VALIDITY

Service and subscription offers are valid for 30 days, tacitly renewable on the anniversary date after the client has consented to this by signing the general conditions of sale to proceed with their registration on the website https://www.goldtradsign.com/gtseng.

The Client can terminate their Subscription at any time by sending an email to contact(a)goldtradsign.com. For termination to be effective, they acknowledge and accept that they must send the termination email to the seller at least two (2) working days before the Subscription's anniversary date. The anniversary date corresponds to the date of the first payment on the subscription day. They will benefit from the Services subscribed to during the remaining time between the notice and the effective date of termination.

In the event of a price revision of the Subscription, the user will be informed one month before the new rate takes effect, and they will be offered the possibility to terminate their subscription unless the new rate does not apply to them.

ARTICLE 7: SELLER'S CONTACT DETAILS

Gold Trading Signals – Charbel Lakisse, 11 rue Nationale, 91670 Angerville, France.

ARTICLE 8: ORDER

8.1 **EXECUTION OF THE ORDER**

It is the Client's responsibility to select on the website the subscription plan they wish to order, according to the following steps:

- The client must create an account
- The client must check the "acceptance of the T&Cs" box
- The client must choose their subscription plan and payment method
- The client validates their payment

The registration of an order on the website https://www.goldtradsign.com/gtseng is done when the Client accepts these General Conditions of Sale by checking the box provided for this purpose and validates their order. This validation implies acceptance of all these General Conditions of Sale as well as the general conditions of use of the website https://www.goldtradsign.com/gtseng.

The sale is final only after sending the Client a confirmation of the order's acceptance by the Seller by email, which must be sent without delay and after full payment is received. Any order placed, validated by the Client, and confirmed by the Seller under the conditions and in the manner described above on the website https://www.goldtradsign.com/gtsengconstitutes the formation of a contract concluded remotely between the Client and the Seller. Unless proven otherwise, the data recorded in the Seller's computer system constitutes proof of all transactions concluded with the Client. The Seller reserves the right to cancel or refuse any order from a Client with whom there is a dispute over the payment of a previous order.

8.2 **ORDER MODIFICATION**

Once confirmed and accepted by the Seller under the conditions described above, the order cannot be modified.

8.3 **ORDER CANCELLATION**

Once confirmed and accepted by the Seller under the conditions described above, the order can be canceled within 30 calendar days following the first payment. A refund of the order amount will be made within 5 days following the cancellation. The client is responsible for informing us of the validity update of their bank card. Cancellation must be requested by email to contact(a)goldtradsign.com.

ARTICLE 9: RATES

Services are provided at the rates in effect on the website https://www.goldtradsign.com/gtseng at the time of the order registration by the Seller. Prices are expressed in Euros, including tax. Three (3) subscription plans are offered:

- The monthly plan: 39 euros including tax per month
- The quarterly plan: 115 euros including tax per 3 months
- The annual plan: 390 euros including tax per year
- The lifetime subscription: 499 euros including tax, one-time payment

The price of the Subscription may be revised. In the event of a price revision of the Subscription, the user will be informed one month before the new rate takes effect, and they will be offered the possibility to terminate their subscription unless the new rate does not apply to them.

ARTICLE 10: PAYMENT TERMS

The price is payable in full by the client on the day of registration, through secure payment, as follows:

- By credit card on the Stripe secure platform: Credit Card, Visa, MasterCard, Eurocard
- By PayPal

Payment by credit card or PayPal is irrevocable. In the event of refusal by the bank, 2 other attempts will be made at 7-day intervals, and if payment is still refused, the subscription will be automatically terminated. Payment for the Services is made by a one-time payment via the Stripe platform, the terms of use of which are available at https://stripe.com/fr/privacy.

ARTICLE 11: DELIVERY

The services ordered are immediately accessible by the client after the seller confirms the registration validation. This is materialized by the fact that the client receives a confirmation email from the seller.

11.1 **SELLER'S OBLIGATION**

The Provider makes the Services accessible via the Site under the conditions described by the General Conditions. The Services are accessible twenty-four hours a day, seven days a week, except in cases of force majeure or events beyond the Provider's control (including but not limited to, failures of any kind), and subject to the maintenance and necessary updates of the Site.

11.2 **CLIENT'S OBLIGATION**

The Client agrees to respect these General Conditions, Applicable Regulations, and to observe the elementary rules of politeness, respect, courtesy, and benevolence. Generally, the Client refrains from:

- Using the Site and Services for professional, commercial, or non-commercial purposes.
- Attempting to mislead other Clients by impersonating the name or designation of other persons, particularly by pretending to be an employee or Partner of the Provider and/or the Site.

ARTICLE 12: LIMITATION OF LIABILITY

The use and exploitation of the Information provided under the Service are at the sole responsibility of the Client and at their own risk. The Service or any part of it cannot be assimilated to investment advice or an incentive to buy or sell financial instruments, which the Client expressly accepts.

The client declares and guarantees that the Service subscribed to with the seller is perfectly suited to their objectives and needs and that they have benefited from all the necessary information for their subscription. The seller does not guarantee any minimum turnover or profit for the client.

The client acknowledges that the Information provided is for informational purposes only, and it is the client's sole responsibility to follow this information and make investment decisions, which remain their sole responsibility.

ARTICLE 13: SERVICE ACCESS TERMS

The copy trading service is accessible by subscribing to a monthly, quarterly, or annual subscription, without commitment. This contract is concluded for an indefinite period and may be terminated at any time by the client. The Subscription activation date starts from the payment receipt.

In accordance with the Consumer Code, where the service is delivered immediately, the right of withdrawal is 3 days or ends on the day of delivery or performance of the service if this date falls between 4 and 14 days by completing the form in Annex 1. Moreover, the client has a 30-day satisfaction or refund period, as described in our refund policy.

ARTICLE 14: PROTECTION OF PERSONAL DATA

In application of Law No. 78-17 of January 6, 1978, relating to data processing, files, and freedoms, as amended by Law No. 2018-493 of June 20, 2018, it is recalled that the personal data requested from the Client are necessary for creating the client account, processing their order, and issuing invoices, among others.

This data may be communicated to potential partners of the seller responsible for the execution, processing, management, and payment of orders. The processing of information communicated through the website https://www.goldtradsign.com/gtseng meets legal requirements in terms of personal data protection, with the information system used ensuring optimal protection of this data.

The Client has, in accordance with the national and European regulations in force, a permanent right of access, modification, rectification, opposition, portability, and limitation of the processing concerning the information that concerns them. This right can be exercised under the conditions and according to the modalities defined on the website https://www.goldtradsign.com/gtseng in the "Privacy Policy" section.

ARTICLE 15: INTELLECTUAL PROPERTY AND E-REPUTATION

The content of the website https://www.goldtradsign.com/gtseng is the property of Charbel Lakisse and is protected by French and international laws relating to intellectual property. Any total or partial reproduction of this content is strictly prohibited and is likely to constitute an act of counterfeiting.

The creation and use of a website with the domain name goldtradsign or Charbel Lakisse or assimilated, a Facebook group, or any other communication medium or social network, using the brand, the Gold Trading Signals logo (old or new) is strictly prohibited.

Only the sharing of our creations is accepted, without modification, without correction. Charbel Lakisse, sole proprietor, owner of the Site, is the exclusive holder of all intellectual property rights relating to the structure, content, and software of the Site, worldwide.

The content uploaded to the Site by Charbel Lakisse also belongs to him. Charbel Lakisse is therefore the sole holder of all intellectual property rights related to the services provided by Gold Trading Signals. Any total or partial reproduction of this content is strictly prohibited and is likely to constitute an act of counterfeiting.

As such, and in accordance with the provisions of the Intellectual Property Code, only use for private use subject to different or more restrictive provisions of the Intellectual Property Code is authorized.

Any reproduction or representation, total or partial, of any content present on the Site (in particular any text, image, iconographic or photographic representation, trademark, or logo) for any purpose and on any medium is prohibited. Failure to comply with this prohibition constitutes counterfeiting, which may incur the civil and criminal liability of the counterfeiter.

None of the provisions of these General Conditions of Sale can be interpreted as granting the Client a license on any intellectual property rights. The Client has no intellectual or industrial property rights on the website https://www.goldtradsign.com/gtseng and its content, which remain the exclusive property of Charbel Lakisse.

Likewise, any use in any way whatsoever by the Client of the Gold Trading Signals trademark or any other brand belonging to Charbel Lakisse is strictly prohibited.

ARTICLE 16: FORCE MAJEURE

Charbel Lakisse releases himself from any liability for any breach of his contractual obligations in the event of force majeure or fortuitous events, including but not limited to, disasters, fires, internal or external strikes, internal or external failures, and generally any event preventing the proper execution of orders.

ARTICLE 17: APPLICABLE LAW - LANGUAGE

These General Conditions are subject to French internal law, excluding any international conventions. In case of dispute relating to these General Conditions or the sale, the parties will attempt as much as possible to resolve their dispute amicably. Failing an amicable agreement, the competent court is that of the defendant's domicile.

ARTICLE 18: CONSUMER MEDIATION RECOURSE

If you are a "consumer" within the meaning of the preliminary article of the Consumer Code, you must first address your complaint directly to us by email at contact(a)goldtradsign.com.

If this attempt fails, you can resort to conventional mediation or any other alternative dispute resolution method, including by using the online dispute resolution platform provided by Regulation (EU) No. 524/2013 of May 21, 2013, on the online resolution of consumer disputes, especially cross-border, by following the link http://ec.europa.eu/consumers/odr/.

In case of failure of this mediation, or if you do not wish to resort to it, you remain free to submit your dispute to the competent courts.

ANNEX 1: WITHDRAWAL FORM

This form must be completed and returned only if the Client wishes to withdraw from the order placed on https://www.goldtradsign.com/gtseng, except exclusions or limits on the exercise of the right of withdrawal following the applicable General Conditions of Sale.

To the attention of

- "Name of the seller"
- "Seller's street and number"
- "Seller's postal code and city"
- "Order of ...."
- "Client's Name ...."
- "Client's Address ...."

END