

Standard Client/Coach Agreement

This Agreement is entered into by and between **Jenn Johnson (Coach)** and **[Client Name] (Client)**, collectively referred to as "the Parties," for the provision of coaching services. The purpose of this agreement is to outline the expectations and responsibilities of both parties in order to ensure a productive and effective coaching experience.

1. Coaching Services

The Coach agrees to provide coaching services to the Client, which may include one-on-one sessions, workshops, and any additional support specified at the time of enrollment. The services provided are focused on personal and professional growth, goal setting, accountability, and empowerment.

2. Client Responsibilities

The Client agrees to:

- Actively participate in the coaching process and communicate openly.
- Complete any agreed-upon exercises, homework, or follow-up work between sessions.
- Honor all agreed-upon schedules and attend coaching sessions as planned.
- Notify the Coach of any changes in contact information or coaching needs.

3. Missed Call Policy

- The Client agrees to notify the Coach at least 24 hours in advance if they need to cancel or reschedule a session. Missed sessions that are not rescheduled with appropriate notice will not be eligible for a makeup or refund.
- If the Client is more than 10 minutes late for a scheduled session, the call will need to be rescheduled. The Client is responsible for rescheduling any missed sessions within the duration of the program or as agreed upon.

4. Payment and Non-Refundable Policy

All programs offered by the Coach are **non-refundable**. Payments made for any coaching programs or services are not subject to refund for any reason, including cancellation or changes in personal circumstances.

5. Break or Termination of Agreement

Either the Client or Coach may terminate this Agreement at any time with 30 days' written notice. In the event of termination, the Client agrees to be up-to-date with all payments due under this Agreement up to the effective date of termination. The Client will be responsible for payments that are due within the notice period.

6. Confidentiality

Both parties agree to maintain confidentiality regarding all information shared during coaching sessions, including personal details, strategies, and business plans. This confidentiality extends to all forms of communication, including emails, phone calls, and in-person sessions.

However, the Client acknowledges that the Coach is not legally bound to confidentiality in the same manner as medical or legal professionals, and confidentiality may be broken in cases of legal obligations, risk of harm, or other exceptional circumstances.

7. No Guarantees

The Coach makes no guarantees regarding the outcomes of coaching or the Client's success. Coaching is a partnership in which the Client is responsible for implementing the actions and decisions necessary to achieve their goals. The Coach will provide support, guidance, and accountability, but the results are dependent on the Client's commitment and actions.

8. Liability

The Coach is not responsible for any indirect, consequential, or special damages arising from the Client's participation in the coaching program. The Client assumes all responsibility for their own decisions, actions, and results arising from coaching.

9. Amendments

This Agreement may be amended only in writing and signed by both the Client and the Coach. Any additional services or terms outside the scope of this Agreement will be documented and agreed upon separately.

10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Ohio.

11. Acceptance

By signing this Agreement, the Client acknowledges their understanding and acceptance of the terms and conditions outlined above.

12. Privacy Policy

By clicking "Submit", you agree that we may collect and use your email/phone number to discuss your account & share additional services or products via email, phone or text as set forth in our Privacy Policy, You also agree to our Terms & Conditions. Your data is 100% secured and will never be shared.