

## Jenn's Birthday Bash Client/Coach Agreement

By purchasing any of the following offers, you (the Client) acknowledge and agree to the terms and conditions outlined in this Agreement, which will be confirmed by checking the box at the time of purchase.

### 1) Purpose and Description of Offers

- **Offer #1: The Crown Your Success Starter Kit – \$23**  
Includes: The Crown Your Success Workbook and Exclusive Video Course.
- **Offer #2: The Crown Your Success Live Workshop – \$46**  
Includes: Everything from Offer #1 (Workbook + Video Course), plus access to the live workshop.
- **Offer #3: The Crown Your Success Experience – \$460**  
Includes: Everything from Offer #1 (Workbook + Video Course), plus 4 x 60-Minute Coaching Calls and access to the live workshop.
- **Offer #4: The Ultimate Crown Your Success Transformation – \$4,600**  
Includes: Everything from Offer #1 & #2 (Workbook + Video Course + Live Workshop), plus 46 x 60-Minute Coaching Calls and access to the live workshop.

By selecting the appropriate offer, you agree to the terms outlined in this Agreement.

### 2) Client Responsibilities

- **Scheduling Coaching Calls:** You are responsible for scheduling all coaching calls using the Coach's Calendly link, which will be provided after purchase.
- **Completion of Coaching Calls:** All coaching calls associated with your purchased offer must be completed within **one year** of the date of purchase. Unused coaching calls or sessions not completed within this time frame will be forfeited.

### 3) Payment and Non-Refundable Policy

- **Non-Refundable:** All offers are **non-refundable**. Once you purchase any of the above offers, you will not be eligible for a refund for any reason.

- **Live Workshop Ticket:** Tickets for **The Crown Your Success Live Workshop** are **non-refundable**, but are **transferable**. If you are unable to attend, you may transfer your ticket to another individual.

#### 4) Ownership and Content Usage

- All recordings, videos, and content provided as part of these offers (including workbooks, video courses, and coaching sessions) are the **property of Jenn Johnson Coaching** and are not eligible to be resold or shared without **explicit and written permission** from Jennifer Johnson.
- If you share, distribute, or resell any content without permission, you will be in violation of this Agreement.

#### 5) Missed Call Policy

- **Missed Calls:** If you fail to attend a scheduled coaching session without providing at least 24 hours' notice, the call will be considered missed and will not be eligible for rescheduling.
- **Late Arrival:** If you are more than 10 minutes late to a scheduled coaching call, the session will need to be rescheduled and will count as one of your allotted calls.

#### 6) Termination

You or the Coach may terminate this Agreement at any time with **30 days' written notice**. You agree to be up-to-date with all payments due at the time of termination. No refunds will be issued under any circumstances.

#### 7) Liability

- **No Guarantees:** The Coach makes no guarantees regarding the results of the coaching or the effectiveness of the program. Coaching is a partnership, and you are responsible for the actions you take to achieve your goals.
- **Liability:** The Coach will not be liable for any indirect, consequential, or special damages arising from your participation in the offers or coaching services. The Coach's total liability is limited to the amount paid for the purchased offer.

## **8) Confidentiality**

All information shared during coaching sessions is confidential. However, the Coach is not legally bound to confidentiality in the same way as medical or legal professionals, and confidentiality may be broken in certain circumstances, such as legal obligations or imminent harm.

## **9) Governing Law**

This Agreement shall be governed by and construed in accordance with the laws of the state of Ohio.

## **10) Entire Agreement**

This document represents the entire agreement between you (the Client) and the Coach and supersedes any prior discussions, representations, or agreements. This Agreement can only be amended in writing and signed by both parties.

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**By checking the box upon purchase, you acknowledge and agree to the terms and conditions outlined in this agreement.**

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