

Reset & Rise: Terms and Conditions

1. Program Overview

This agreement covers the entire 6-month *Reset & Rise Program*, including two in-person retreats and ongoing one-on-one coaching. Participation includes access to the community, support resources, and any additional materials provided by Jenn Johnson Coaching during the program.

2. General Freedom of Liability

Attendees acknowledge that participation in the *Reset & Rise* involves various activities that may carry certain risks. Attendees assume full responsibility for their participation and agree to release and hold harmless Jennifer Johnson, all support staff, and the property from any and all liability, claims, or damages arising out of their participation in the retreat.

3. Role of Jennifer Johnson (Life Coach)

Attendees understand that Jennifer Johnson provides life coaching services, which are not a substitute for professional counseling or therapy, although can be complimentary. Participants are responsible for monitoring their own mental and physical well-being throughout the retreat and coaching sessions. By agreeing to this contract, Attendees release Jennifer Johnson from any liability related to their mental or physical health, including any decisions or actions taken during or after the retreat.

4. Role of Betsey Johnson/ or other (Support Staff)

Betsey Johnson provides general support during the retreat, including assistance with food service and other duties. Attendees agree that Betsey Johnson is not liable for any unintentional harm or accidents that may occur in the course of her support services.

5. Role of RoseAda White (Chef)

Chef RoseAda White and any additional professionals hired will contribute to the retreat experience by providing meals and support services. Attendees understand that these individuals are not liable for any unintentional harm or accidents that may occur during their services.

6. Photo and Video Release Agreement

By participating in the *Reset & Rise* retreat, I grant permission to Jennifer Johnson to use photographs and/or videos taken of me during the retreat for marketing, advertising, and promotional purposes. This includes, but is not limited to, use on

websites, social media, and print materials. I understand these images may be edited, exhibited, or distributed without royalties or other compensation. Personal stories and experiences shared during the retreat will remain confidential unless explicitly agreed otherwise.

7. Rental Property Terms and Conditions

Attendees agree to adhere to the terms and conditions set forth by the rental property where the retreat will take place. Any damages or violations will be the sole responsibility of the Attendee. The property's specific terms and conditions will be provided upon registration.

- No pets
- Quiet hours - 10:00 PM - 8:00 AM
- No smoking
- Additional rules

Host reserves the right to remove guests from the property, without refund and at host discretion, if there are any violations of house rules whatsoever. Host will be fair and treat each violation on a case-by-case basis, but will impose a 3-strike policy with ALL guests. Noise complaints, or complaints of any kind, from surrounding neighbors will constitute 2 strikes - potentially 3 strikes (grounds for removal) depending on severity. Absolutely no Parties or Events. Smoking INSIDE or OUTSIDE will result in a charge of \$500 and removal from the premises. Quiet Hours after 10pm – specifically outdoor noise. Outside noise must be limited to align with the surrounding area AT ALL TIMES. Occupancy restricted to the number of guests on the airbnb reservation, up to 12 persons. Fees will be imposed and compensation will be required from guests for any and all damage resulting from the guest's stay. It is important to note that as a guest, you are liable. Host is NOT responsible for any personal/physical injury of guest, loss or damage to guest's personal property, or other loss of any kind not limited to above that may occur during the guest's stay.

8. Confidentiality Agreement

The *Reset & Rise Program* is a confidential experience. All personal experiences, stories, and information shared during the retreat are private and will not be disclosed or discussed outside of the retreat setting. This confidentiality is essential to create a safe and supportive environment for all participants.

9. Non-Refundable Program

The *Reset & Rise Program* is a non-refundable program. Attendees acknowledge that no refunds will be issued for any reason, including cancellations or changes in personal circumstances. By agreeing to these terms, Attendees are committing to participate in the entire series.

10. Payment Terms and Reservation

To reserve your spot in the *reset & Rise Program*, a non-refundable **deposit of \$600 or full payment is required.** The **Following payments will be due by the first of**

each month following the deposit payment and must be paid in full by December 1st, 2025, unless otherwise mutually agreed upon by both parties.

11. Coach-Client Relationship

The Coach agrees to maintain the [ethics and standards](#) of behavior set by the International Coaching Federation (ICF). Attendees are responsible for their own decisions, choices, and actions arising out of the coaching relationship. Coaching is not therapy and does not prevent, cure, or treat any mental disorder or medical disease.

12. Procedure & Schedule

Retreat sessions and one-on-one coaching calls will be scheduled based on mutual availability. Any changes or cancellations must be communicated at least 24 hours in advance. The Coach will make every effort to reschedule missed calls within the term of the partnership.

13. Privacy/Data Protection

The Coach and Client will each comply with applicable privacy and data protection legislation. Information shared will not be disclosed without the Client's written consent, except in cases of legal obligation or imminent risk of harm.

14. Cancellation Policy

The Client agrees to notify the Coach at least 24 hours in advance if a call needs to be rescheduled. Calls canceled within this timeframe are eligible to be rescheduled within the duration of the program. However, missed calls or no-shows will not be eligible for rescheduling. Any missed or unscheduled calls must be rescheduled within the program's timeframe, from June 1, 2025, to December 31, 2025. The Coach will attempt in good faith to accommodate all rescheduling.

15. Limited Liability

The Coach makes no guarantees or warranties of any kind with respect to the services provided. In no event shall the Coach be liable for any indirect, consequential, or special damages. The Coach's entire liability is limited to the amount actually paid by the Client for services rendered.

16. Entire Agreement

This Agreement reflects the entire understanding between the Coach and the Client. It supersedes all prior agreements and cannot be amended except in writing signed by both parties.

17. Binding Effect

This Agreement shall be binding upon all parties and their respective successors and

permissible assigns. By accepting these terms, Attendees acknowledge their understanding and agreement with the conditions outlined.

**For further questions or concerns, please contact Jennifer Johnson Coaching at
440-915-4275
jenniferjohnson5683@gmail.com**

Client Name (print): _____

Client Signature: : _____

Date: _____

Coach Name (print): Jennifer Johnson _____

Coach Signature: : *Jennifer A Johnson* _____

Date: 02/22/2025 _____