

Terms and Conditions for Sarah Martinez Coaching

1. Introduction

By accessing and using the services provided by Sarah Martinez Coaching, you agree to comply with and be bound by the following terms and conditions. If you do not agree with any part of these terms, you are not authorized to use our services.

2. Services Provided

Sarah Martinez Coaching offers coaching services aimed at empowering entrepreneurs, particularly women, to build soul-aligned businesses. Services include individual coaching sessions, group coaching, workshops, and digital content (e.g., courses, webinars, etc.).

3. Payment Terms

- All payments for coaching services are due before the services are rendered unless otherwise specified.
- Payments are processed securely through an approved payment gateway.
- Refunds: Clients may request a refund within 7 days of purchase if they have not attended any sessions or consumed any digital content. Refunds will not be issued after this period or if services have been rendered.

4. Cancellation Policy

- Clients may cancel or reschedule a coaching session by providing at least 24 hours' notice via email or the designated booking platform.
- If a client cancels a session with less than 24 hours' notice, the session will be forfeited and no refund or rescheduling will be granted.
- If a session is missed by the client without prior notice, it will be treated as a "no-show" and will be charged in full.

5. Term Limit for Use

- Clients must use the purchased coaching sessions or services within 12 months from the date of purchase unless otherwise agreed upon. After 12 months, any unused sessions or services will expire.
- For digital content, the client must access and complete the course or workshop within the specified time frame (e.g., 3 months, 6 months). After the expiry date, access may be revoked unless an extension is granted.

6. Client Responsibilities

- Clients are responsible for providing accurate information about their goals and challenges to make the coaching experience productive.
- Clients must attend scheduled sessions. If a client needs to reschedule, they must give at least 24 hours' notice. Failure to do so may result in the session being forfeited.

- Clients are expected to maintain a respectful and collaborative attitude throughout the coaching process.

7. Confidentiality

- All personal information shared during coaching sessions will be kept confidential, unless required by law or as otherwise agreed upon in writing.
- Confidentiality does not apply to cases where there is a risk of harm to the client or others, or if required by legal authorities.

8. Waiver of Liability

By participating in the coaching services, clients acknowledge and agree that Sarah Martinez Coaching is not liable for any personal, professional, or financial outcomes resulting from the coaching sessions. Clients are solely responsible for their own decisions and actions.

9. Right to Terminate

Sarah Martinez Coaching reserves the right to terminate services at any time if the client engages in inappropriate behavior, violates the terms and conditions, or if the coaching relationship is no longer productive. In the event of termination, clients will be notified and any unused sessions may be refunded, at the sole discretion of Sarah Martinez Coaching.

10. Use of Content

Clients agree not to reproduce, distribute, or share any proprietary content, such as coaching materials, digital courses, or recordings of sessions, without prior written consent from Sarah Martinez Coaching.

11. Personal Data Protection

Sarah Martinez Coaching is committed to protecting clients' personal data. All personal information provided will be stored securely and used in accordance with Canadian privacy laws. By using our services, clients consent to the collection, storage, and use of their personal data for the purposes of coaching and communication.

12. Governing Law

These Terms and Conditions are governed by the laws of Canada. Any disputes arising from the use of services will be resolved in accordance with Canadian consumer protection laws.

13. Modifications

Sarah Martinez Coaching reserves the right to update and modify these terms and conditions at any time. Clients will be notified of any significant changes via email. Continued use of our services after such changes indicates acceptance of the new terms.

12. Contact Information

If you have any questions or concerns about these Terms and Conditions, please contact Sarah Martinez Coaching at:

Email: info@sarahmartinezcoaching.com

Website: www.sarahmartinezcoaching.com