

Terms & Conditions

Harvey James – Coaching, Training & Consulting
(Sole Trader, NSW, Australia)

1. Introduction

Welcome to Harvey James – Coaching, Training & Consulting. By accessing this website or engaging in coaching, training, or consulting services, you agree to these Terms & Conditions. Please read them carefully, as they set out the rights and responsibilities of both parties.

2. Scope of Services

- Services include one-on-one coaching, group coaching, consulting, training programs, workshops, online courses, and digital resources.
- Services are designed to support professional and personal development, but outcomes depend on your own actions and implementation.

3. Client Responsibilities

- You are responsible for your own decisions, actions, and results arising from coaching or consulting.
- You agree to attend scheduled sessions, prepare as required, and participate respectfully.
- You acknowledge that coaching is not therapy, medical advice, or financial advice.

4. Payment Terms

- Payment is due within **14 days** of invoice unless otherwise agreed in writing.
- Packages (6-month, 12-month, or packs of 10 sessions) must be paid upfront unless otherwise agreed.
- Late payments may attract interest or suspension of services.

5. Refunds & Cancellations

- No refunds are available once a session has been delivered.
- Cancellations must be made at least **24 hours in advance**; otherwise, the session will be forfeited.
- For packages, unused sessions must be taken within the agreed timeframe (6 or 12 months, or as specified).

6. Assumption of Risk

- Coaching, consulting, and training involve personal and professional development, which carries inherent risks.
- You accept full responsibility for applying insights, strategies, and recommendations.
- Harvey James – Coaching, Training & Consulting is not liable for any direct or indirect loss, damage, or injury arising from participation.

7. Disclaimers

- **Professional Services Disclaimer:** Coaching and consulting are not substitutes for medical, psychological, legal, or financial advice. You should seek independent professional advice where appropriate.
- **Financial Disclaimer:** While strategies may improve profitability or efficiency, no guarantees are made regarding financial outcomes.
- **Website Disclaimer:** Content on this website is for general information only. It should not be relied upon as professional advice.

8. Intellectual Property

- All content, materials, and resources provided (including website content, training materials, and recordings) remain the intellectual property of Harvey James – Coaching, Training & Consulting.
- You may not reproduce, distribute, or exploit materials without prior written consent.

9. Limitation of Liability

- To the maximum extent permitted by law, Harvey James – Coaching, Training & Consulting excludes all liability for loss, damage, or injury arising from services or website use.
- Liability is limited to the amount paid for the specific service in question.

10. Governing Law & Dispute Resolution

- These Terms are governed by the laws of **New South Wales, Australia**.
- Any disputes will first be addressed through good faith negotiation, then mediation or arbitration before court proceedings.

11. Website Use

- You agree not to misuse the website, including attempting to hack, disrupt, or copy content without permission.
- Links to third-party sites are provided for convenience only; Harvey James – Coaching, Training & Consulting is not responsible for their content.

12. Changes to Terms

- These Terms may be updated from time to time. The latest version will always be available on this website.