

LEVEL 10 SALES MASTERY

PRIVACY POLICY

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ARTICLE 1. PURPOSE OF THIS PRIVACY POLICY

1.1 Purpose

This Privacy Policy explains how **Level 10 Sales Mastery** ("Company," "we," "our," or "us") collects, uses, maintains, protects, and discloses information obtained through our websites, digital products, memberships,

educational programs, coaching services, consulting services, Done-With-You (DWY) Services, Done-For-You (DFY) Services, customer support, and other products or services we provide (collectively, the "Services").

This Privacy Policy is intended to help you understand what information we collect, why we collect it, how we use it, and the choices available to you regarding your personal information.

1.2 Scope

This Privacy Policy applies to information collected when you:

- Visit our website;
- Purchase products or services;
- Enroll in a Membership;
- Download Digital Products;
- Participate in coaching or consulting services;
- Receive DFY or DWY Services;
- Contact our Company by email, telephone, SMS, or through our website;
- Request customer support; or
- Otherwise interact with our Services.

This Privacy Policy applies only to information collected by or on behalf of the Company and does not govern the privacy practices of third parties that may be linked through our website or utilized in connection with our Services.

1.3 Relationship to Other Agreements

This Privacy Policy should be read together with our **Legal Terms, Licensing & Digital Products Agreement** and any applicable purchase agreements, service agreements, or other legal documents governing your relationship with the Company.

If there is a conflict between this Privacy Policy and another written agreement executed by both parties, the more specific agreement shall control with respect to the subject matter addressed therein, to the extent permitted by applicable law.

ARTICLE 2. INFORMATION WE COLLECT

2.1 Information You Voluntarily Provide

We collect information that you voluntarily provide when interacting with our Company.

Depending upon the products or services you request, this information may include:

- Full name;
- Business name;
- Mailing address;
- Billing address;

- Email address;
- Telephone number;
- Mobile telephone number;
- Payment-related information submitted during checkout;
- Username and account information, where applicable;
- Documents, files, forms, questionnaires, worksheets, or other materials you voluntarily provide;
- Customer support communications;
- Information submitted through contact forms;
- Information you provide during coaching, consulting, implementation, onboarding, or strategy sessions; and
- Any other information you voluntarily choose to provide.

You are not required to provide information that you do not wish to disclose; however, certain products or services may not be available without the information reasonably necessary to fulfill your request.

2.2 Information Collected During Purchases

When you purchase products or services, we may collect information necessary to:

- Process your order;
- Confirm your purchase;
- Deliver Digital Products;
- Provide customer support;
- Administer Memberships;
- Maintain account records;
- Process recurring billing, where applicable; and
- Comply with legal, accounting, and tax obligations.

Payment transactions are processed through third-party payment processors. We do not intentionally store complete payment card numbers on our own systems.

2.3 Customer Communications

If you contact us by email, telephone, SMS, website forms, or other communication methods, we may retain copies of those communications for purposes including:

- Responding to your inquiries;
- Providing customer support;
- Improving our services;
- Maintaining business records;
- Resolving disputes; and
- Complying with legal obligations.

2.4 Cookies, Pixels & Similar Technologies

The Company may use cookies, tracking pixels, tags, scripts, analytics tools, and similar technologies on certain websites, landing pages, funnels, or digital properties.

These technologies may collect information about how visitors interact with our websites and funnels, including information such as:

- Pages visited;
- Links or buttons clicked;
- Referring websites or sources;
- Approximate device or browser information;
- Date and time of visits;
- Interactions with advertisements or marketing campaigns; and
- Other information made available through the applicable technology provider.

The Company may use this information for purposes including website functionality, analytics, measuring marketing performance, improving user experience, fraud prevention, and evaluating the effectiveness of advertising or promotional campaigns.

Some tracking technologies may be provided by third-party platforms and may allow those providers to receive information about a visitor's interaction with our websites or funnels in accordance with their own privacy policies.

Where required by applicable law, the Company will obtain consent before activating non-essential cookies, tracking pixels, or similar technologies.

Users may be able to manage certain tracking preferences through browser settings, cookie-consent tools, or other privacy controls made available on the applicable website.

2.5 Information from Third Parties

From time to time, we may receive information from third-party service providers that assist us in operating our business, such as payment processors, website hosting providers, customer relationship management platforms, or other vendors that support the Services we provide.

We use such information only for legitimate business purposes related to providing our products and services and administering customer accounts.

ARTICLE 3. HOW WE USE YOUR INFORMATION

We use the information we collect only for legitimate business purposes related to operating our Company and providing the products and services you request.

These purposes may include:

- Processing purchases;
- Delivering Digital Products;

- Providing educational content;
- Delivering coaching or consulting services;
- Providing DFY and DWY Services;
- Creating customer accounts;
- Administering Memberships;
- Responding to customer inquiries;
- Providing technical support;
- Processing recurring billing, where applicable;
- Sending transactional communications;
- Maintaining customer records;
- Improving customer service;
- Enforcing our agreements;
- Protecting against fraud or unauthorized activity;
- Complying with legal obligations;
- Operating and improving our business; and
- Analyzing website and funnel performance and measuring the effectiveness of marketing or advertising campaigns.

We use personal information only to the extent reasonably necessary to provide our Services, fulfill our contractual obligations, protect our legitimate business interests, or comply with applicable law.

We do not sell your personal information.

ARTICLE 4. EMAIL, TELEPHONE & SMS COMMUNICATIONS

4.1 Transactional Communications

By providing your email address, telephone number, or mobile telephone number, you consent to receive communications from the Company relating to your account and the products or services you have requested.

These communications may include:

- Purchase confirmations;
- Payment confirmations;
- Order updates;
- Customer support;
- Appointment scheduling;
- Membership administration;
- Account notifications;
- Service updates;
- Renewal reminders, where applicable;
- Technical support;
- Security notifications; and
- Other communications reasonably necessary to administer your account.

4.2 SMS Communications

The Company uses SMS primarily for individual customer service communications, appointment coordination, account support, and other transactional purposes.

The Company does **not** send mass marketing or promotional SMS messages unless you have separately provided any consent required by applicable law.

Message and data rates may apply depending upon your wireless carrier and service plan.

4.3 Opt-Out

You may opt out of non-essential communications at any time by contacting the Company.

Please note that even if you opt out of certain communications, we may continue to send communications that are reasonably necessary to administer your account, fulfill contractual obligations, complete transactions, respond to customer service requests, or comply with applicable law.

ARTICLE 5. PAYMENT INFORMATION

5.1 Payment Processing

To facilitate purchases of our products and services, payments are processed through third-party payment processors selected by the Company. These providers are responsible for securely processing your payment information in accordance with their own privacy policies and security standards.

The Company does not intentionally store complete payment card numbers, security codes (CVV), or other sensitive payment credentials on its own systems.

5.2 Billing Information

To administer purchases and maintain accurate business records, the Company may retain information related to your transactions, including:

- Purchase history;
- Transaction dates;
- Products or services purchased;
- Payment status;
- Billing name and billing address;
- Order confirmations;
- Invoice records; and
- Other information reasonably necessary for accounting, customer service, legal compliance, or dispute resolution.

5.3 Payment Security

While we take reasonable measures to protect information under our control, payment processing is performed by independent third-party providers. We encourage you to review the privacy and security practices of those providers before submitting payment information.

ARTICLE 6. INFORMATION SHARING

6.1 We Do Not Sell Personal Information

The Company does not sell your personal information to third parties.

We also do not rent or knowingly disclose your personal information for unrelated third-party marketing purposes.

6.2 Limited Sharing

We may share information only when reasonably necessary to operate our business or provide the products and services you request.

Examples include:

- Payment processors;
- Website hosting providers;
- Customer relationship management (CRM) platforms;
- Email service providers;
- Technical support providers;
- Professional advisors, including attorneys and accountants;
- Government agencies or regulatory authorities when required by applicable law;
- Analytics, advertising, and tracking technology providers, where used; and
- Other service providers performing functions on our behalf.

Each provider receives only the information reasonably necessary to perform its services.

6.3 Business Transfers

If the Company undergoes a merger, acquisition, corporate reorganization, sale of assets, or similar business transaction, customer information may be transferred as part of that transaction, subject to applicable law.

6.4 Legal Requirements

We may disclose information when we reasonably believe disclosure is necessary to:

- Comply with applicable law;

- Respond to valid legal process;
 - Protect the rights or property of the Company;
 - Protect the safety of our customers or others;
 - Investigate fraud or unlawful activity; or
 - Enforce our agreements.
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ARTICLE 7. DATA SECURITY

7.1 Security Measures

The Company maintains reasonable administrative, technical, and organizational safeguards designed to protect personal information from unauthorized access, disclosure, alteration, misuse, or destruction.

Security measures may include secure account management practices, password protection, limited access to customer information, and other commercially reasonable safeguards appropriate to the nature of our business.

7.2 No Absolute Security

Although we strive to protect personal information, no method of electronic transmission, internet communication, or electronic storage can be guaranteed to be completely secure.

Accordingly, the Company cannot guarantee absolute security of information transmitted to or stored by the Company.

7.3 Customer Responsibility

You are responsible for protecting the confidentiality of your account credentials, passwords, and devices used to access Company products or services.

If you believe your account has been compromised, please notify the Company promptly.

ARTICLE 8. DATA RETENTION

8.1 Retention of Information

The Company retains customer information only for as long as reasonably necessary to:

- Provide products and services;
- Maintain customer accounts;
- Respond to customer inquiries;
- Comply with legal, tax, and accounting obligations;

- Resolve disputes;
 - Enforce contractual rights;
 - Maintain appropriate business records; and
 - Protect the legitimate interests of the Company.
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8.2 Secure Disposal

When personal information is no longer reasonably necessary for the purposes described in this Privacy Policy, the Company will make reasonable efforts to securely delete, destroy, anonymize, or otherwise dispose of such information in accordance with applicable law and reasonable business practices.

ARTICLE 9. YOUR PRIVACY RIGHTS & INTERNATIONAL PRIVACY RIGHTS

9.1 Access and Correction

You may request that we update or correct personal information that you believe is inaccurate or incomplete.

9.2 Requests Regarding Personal Information

Subject to applicable law, you may request that the Company:

- Confirm whether we maintain personal information about you;
- Provide access to personal information we maintain;
- Correct inaccurate information;
- Delete information where deletion is legally available; or
- Respond to reasonable privacy-related questions concerning our information practices.

Certain requests may be limited by legal obligations, contractual requirements, fraud prevention considerations, or other lawful exceptions.

9.3 California Privacy Rights

Residents of California may have additional privacy rights under applicable California privacy laws.

Nothing in this Privacy Policy is intended to limit any rights that California residents may have under applicable law.

California residents who wish to exercise applicable privacy rights may contact the Company using the contact information provided in this Privacy Policy.

9.4 Verification

To protect customer privacy, the Company may request information reasonably necessary to verify the identity of any individual requesting access to, correction of, or deletion of personal information before responding to such requests.

9.5 European Economic Area, United Kingdom & Other International Visitors

If you are located in the European Economic Area ("EEA"), United Kingdom ("UK"), or another jurisdiction that provides specific data-protection rights, you may have additional rights under applicable law regarding your personal information.

Depending upon your location and applicable law, these rights may include the right to:

- Request access to personal information;
- Request correction of inaccurate personal information;
- Request deletion of personal information;
- Request restriction of certain processing;
- Object to certain processing;
- Request portability of certain personal information;
- Withdraw consent where processing is based on consent; and
- Lodge a complaint with an applicable data-protection authority.

The availability and scope of these rights depend upon applicable law and the circumstances of the processing.

9.6 Legal Basis for Processing

Where applicable data-protection law requires the Company to identify a legal basis for processing personal information, the Company may process personal information based on one or more of the following grounds:

- Performance of a contract or steps taken at your request before entering into a contract;
- Compliance with legal obligations;
- The Company's legitimate business interests, where those interests are not overridden by applicable privacy rights;
- Your consent, where consent is required or appropriate; or
- Another lawful basis permitted by applicable law.

Where processing is based upon consent, you may withdraw that consent as permitted by applicable law.

9.7 International Data Transfers

The Company is based in the United States.

If you access our Services from outside the United States, your personal information may be transferred to, stored in, or processed in the United States or other countries where the Company or its service providers operate.

Where applicable law requires additional safeguards for international transfers of personal information, the Company will use legally recognized safeguards or other lawful transfer mechanisms as required.

ARTICLE 10. CHILDREN'S PRIVACY

10.1 Intended Audience

The Company's products, services, educational programs, memberships, coaching services, consulting services, and Digital Products are intended for adults and business owners.

Our Services are not directed to or intended for individuals under the age of eighteen (18).

10.2 Collection of Children's Information

The Company does not knowingly collect personal information directly from children under the age of thirteen (13).

If we become aware that personal information has been collected from a child in a manner inconsistent with applicable law, we will take reasonable steps to delete such information as soon as reasonably practicable.

Parents or legal guardians who believe a child has provided personal information to the Company may contact us using the information provided in Article 13.

ARTICLE 11. THIRD-PARTY SERVICES

11.1 Third-Party Providers

From time to time, our website or Services may integrate with or utilize third-party providers to facilitate the operation of our business.

Examples may include:

- Payment processors;
- Website hosting providers;
- Customer relationship management (CRM) platforms;
- Email delivery platforms;
- Scheduling software;
- Learning management systems;

- Video conferencing platforms;
- Document signing platforms;
- Cloud storage providers; and
- Other technology providers supporting our business operations.

These third-party providers operate independently and maintain their own privacy policies and terms of service.

11.2 External Websites

Our website or Digital Products may contain links to third-party websites for your convenience.

The Company is not responsible for the privacy practices, content, availability, or policies of third-party websites.

We encourage you to review the privacy policies of any external website you choose to visit.

11.3 Third-Party Responsibility

The inclusion of a third-party service or website does not constitute an endorsement by the Company.

Your interactions with third-party providers are governed by the terms and privacy policies of those providers.

ARTICLE 12. CHANGES TO THIS PRIVACY POLICY

12.1 Policy Updates

The Company reserves the right to modify or update this Privacy Policy from time to time to reflect changes in applicable law, business operations, products, services, technology, security practices, or other legitimate business needs. When material changes are made, the revised Privacy Policy will be published on the Company's website with an updated "Last Updated" date.

12.2 Continued Use

Your continued use of the Company's website, products, or services after an updated Privacy Policy becomes effective constitutes your acknowledgment of the revised Privacy Policy, to the extent permitted by applicable law.

ARTICLE 13. CONTACT INFORMATION

Questions regarding this Privacy Policy may be directed to:

Level 10 Sales Mastery

Email: **info@money247365.com**

Website: **www.money247365.com**

Mailing Address:

125 N. 2nd Street
Suite 110-111
Phoenix, Arizona 85004

The Company may update its contact information from time to time without requiring amendment of this Privacy Policy, provided the updated information is made reasonably available through the Company's official website or other customary communication channels.

END OF PRIVACY POLICY