

# Terms and Conditions

*Last updated: 26 December 2025*

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## AGREEMENT TO OUR LEGAL TERMS

These Terms and Conditions (“Terms”) govern your use of the website <https://www.sofiaelhatri.store> (the “Site”) and the provision of digital products, online courses, and coaching services by LH3 LTD (“we”, “us”, “our”), a company registered in England and Wales (Company Number: [11719941]), whose registered office is at Suite 1921, Unit 3A, 34-35 Hatton Garden, Holborn, London, EC1N 8DX, United Kingdom. By accessing or using our Services, you agree to be bound by these Terms. If you do not agree, you must not use our Services.

You may contact us at [support@sofiaelhatri.store](mailto:support@sofiaelhatri.store) or at the address above.

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## 1. OUR SERVICES

1.1. We provide digital products, online courses, and coaching services in the fields of wellness, mindset, life coaching, and health. These Services are for personal information and use only and do not constitute professional medical, legal, or psychological advice.

1.2. All courses are stand-alone and do not result in certification from any official or regulated body. Any certificates issued are for participation only and do not confer any professional qualification.

1.3. Services may be delivered via third-party platforms (e.g., Kajabi). We are not responsible for the operation, downtime, or data practices of these platforms. Users are subject to those platforms’ own terms and privacy policies.

1.4. Access to our Services is intended for individuals aged 18 or over. Persons under 18 may not register or use the Services.

1.5. You are responsible for ensuring that use of the Services complies with all applicable laws and regulations in your jurisdiction.

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## 2. INTELLECTUAL PROPERTY RIGHTS

2.1. All content, materials, and resources provided through our Services (including but not limited to text, images, video, audio, graphics, PDFs, downloads, course materials, and digital products) are the intellectual property of LH3 LTD or our licensors, unless otherwise stated.

2.2. You are granted a non-exclusive, non-transferable, revocable licence to access and use the content for your personal, non-commercial use only. You may not copy, reproduce, modify, distribute, publicly display, upload, transmit, or create derivative works from any content without our prior written consent.

2.3. Use of any third-party content or frameworks (e.g., EME tools) is under licence and may not be redistributed or used outside the intended scope of the Services.

2.4. Requests for permission to use content must be made in writing to [support@sofiaelhatri.store](mailto:support@sofiaelhatri.store).

2.5. Any unauthorised use of our intellectual property will be considered a material breach of these Terms and may result in legal action.

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## 3. USER REPRESENTATIONS

3.1. By using the Services, you represent and warrant that you are at least 18 years of age, have the capacity to enter into legally binding contracts, and will comply with these Terms and all applicable laws.

3.2. You agree that all information you provide is accurate, current, and complete. You must promptly update any information to keep it accurate and current.

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## 4. PRODUCTS

4.1. All products and services are offered subject to availability. We reserve the right to withdraw, discontinue, or amend any product or service at any time without notice.

4.2. Descriptions, prices, and availability of products are subject to change without notice.

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## 5. PURCHASES AND PAYMENT

- 5.1. All prices are stated in Pounds Sterling (£) and include VAT where applicable.
- 5.2. We accept payment by Visa, Mastercard, American Express, and PayPal. You agree to provide valid, accurate, and up-to-date payment and contact information.
- 5.3. We reserve the right to refuse or cancel any order at our sole discretion. If payment has already been made and your order is cancelled, a full refund will be issued.
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## 6. REFUNDS POLICY

- 6.1. Except where specifically stated for a particular product or promotional offer, all sales are final and non-refundable, except as required by the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013..
- 6.2. Refunds for coaching or live sessions are at our discretion and subject to the terms set out in the Refund Policy.
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## 7. PROHIBITED ACTIVITIES

- 7.1. You agree not to use the Services for any unlawful, abusive, fraudulent, or commercial purposes not expressly permitted by these Terms.
- 7.2. You must not: - Copy, redistribute, or publicly share any course materials - Harass, threaten, or abuse any user or staff - Attempt to gain unauthorised access to our systems - Use the Services for any activity that breaches applicable law - Upload or transmit viruses, malware, or harmful content
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## 8. USER GENERATED CONTRIBUTIONS

- 8.1. If you submit content (e.g., comments, testimonials, feedback), you grant us a non-exclusive, worldwide, royalty-free licence to use, display, reproduce, and adapt your content in connection with the Services and our business, in accordance with our Privacy Policy.
- 8.2. You retain ownership of your content but are responsible for ensuring you have the right to submit it.

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## 9. CONTRIBUTION LICENCE

9.1. By submitting any content, you grant us the right to use and adapt it for promotional or operational purposes. No compensation is due unless otherwise agreed in writing.

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## 10. THIRD-PARTY WEBSITES AND CONTENT

10.1. The Services may contain links to third-party websites or platforms (such as Kajabi). We do not control and are not responsible for their content, operation, or availability. Your use of third-party sites is at your own risk and subject to their own terms and privacy policies.

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## 11. SERVICES MANAGEMENT

11.1. We reserve the right to monitor, manage, and restrict access to the Services at our discretion, including removing content or suspending accounts for breach of these Terms.

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## 12. PRIVACY POLICY

12.1. We comply with the Data Protection Act 2018 and UK GDPR. Please review our Privacy Policy for full details on how your data is collected, stored, and used.

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## 13. TERM AND TERMINATION

13.1. These Terms remain in effect while you use the Services.

13.2. We may suspend or terminate your access at any time for breach of these Terms or applicable law. Upon termination, your right to use the Services ceases immediately.

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## 14. MODIFICATIONS AND INTERRUPTIONS

14.1. We may modify, suspend, or discontinue any part of the Services at any time without notice. We are not liable for any loss or inconvenience caused by such interruptions.

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## 15. GOVERNING LAW

15.1. These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes are subject to the exclusive jurisdiction of the courts of England and Wales.

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## 16. DISPUTE RESOLUTION

16.1. If you have a complaint, please contact us first to attempt informal resolution. If unresolved, disputes may be referred to mediation or the courts of England and Wales.

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## 17. CORRECTIONS

17.1. We reserve the right to correct errors or omissions in the Services or these Terms at any time without notice.

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## 18. DISCLAIMER

18.1. The Services are provided “as is” and “as available”. We make no warranties, express or implied, regarding the accuracy, completeness, or suitability of the Services for any purpose.

18.2. Coaching and digital products are for personal information only and are not substitutes for professional advice. Always consult a qualified professional for medical, legal, or psychological matters.

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## 19. LIMITATIONS OF LIABILITY

19.1. To the extent permitted by law, LH3 LTD shall not be liable for any indirect, special, or consequential loss arising out of or in connection with your use of the Services.

19.2. Our total liability for any claim is limited to the amount paid by you for the relevant Services.

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## 20. INDEMNIFICATION

20.1. You agree to indemnify and hold harmless LH3 LTD, its directors, employees, and agents from any claims, damages, or losses arising from your breach of these Terms or misuse of the Services.

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## 21. USER DATA

21.1. We will manage your data in accordance with our Privacy Policy and applicable UK law. You are responsible for maintaining the accuracy of your account information.

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## 22. ELECTRONIC COMMUNICATIONS, TRANSACTIONS, AND SIGNATURES

22.1. You consent to receive communications electronically and agree that electronic signatures and records are legally binding in the UK.

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## 23. [Not applicable]

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## 24. MISCELLANEOUS

24.1. These Terms constitute the entire agreement between you and us regarding the Services. If any provision is found invalid, the remaining provisions remain in force.

24.2. No waiver of any term shall be deemed a further or continuing waiver.

24.3. We may assign our rights and obligations under these Terms at any time.

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## 25. CONTACT US

LH3 LTD  
Suite 1921, Unit 3A  
34-35 Hatton Garden, Holborn  
London, EC1N 8DX  
United Kingdom  
[support@sofiaelhatri.store](mailto:support@sofiaelhatri.store)

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