

Privacy Policy

Last updated: 26 December 2025

1. WHO WE ARE

LH3 LTD (“we”, “us”, or “our”) is a company registered in England and Wales at Suite 1921, Unit 3A, 34-35 Hatton Garden, Holborn, London, EC1N 8DX, United Kingdom. We provide coaching, digital products, and online courses via <https://www.sofiaelhatri.store> (the “Site”) and third-party platforms (e.g., Kajabi).

If you have any questions about this policy or your data, please contact us at support@sofiaelhatri.store.

2. WHAT DATA WE COLLECT

We may collect and process the following personal data: - Name, email address, contact details - Payment information (handled securely by third-party processors) - Information you provide during registration, purchases, or coaching sessions - Communications and feedback you send to us - Technical data (IP address, browser type, device, cookies, usage data) - Testimonials, video, or photo content (with your explicit consent)

3. HOW WE USE YOUR DATA

We use your data to: - Provide, manage, and improve our Services - Process payments and deliver purchases - Communicate with you (including marketing, if you opt in) - Respond to your enquiries and provide support - Comply with legal obligations - Collect testimonials or media with your consent

4. LEGAL BASIS FOR PROCESSING

We process your data under the following lawful bases: - Contract: to provide the services you request - Consent: where you have given clear consent (e.g., marketing,

testimonials) - Legal obligation: to comply with UK law (HMRC, GDPR) - Legitimate interests: to improve our services and protect our business

5. HOW WE STORE & PROTECT YOUR DATA

- Your data is stored securely on servers within the UK, EU, or trusted third-party platforms (e.g., Kajabi, payment processors).
 - We use appropriate technical and organisational measures to protect your data.
 - Access to your data is limited to staff and contractors who need it for business purposes.
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6. DATA SHARING & THIRD PARTIES

We may share your data with: - Payment processors (e.g., Stripe, PayPal) - Third-party platforms (e.g., Kajabi) for course delivery - Professional advisors (e.g., accountants, legal) - Law enforcement or regulatory bodies if required by law

We do not sell or rent your data to third parties for marketing purposes.

7. INTERNATIONAL TRANSFERS

Where data is transferred outside the UK/EU (e.g., by third-party platforms), we ensure appropriate safeguards are in place, such as Standard Contractual Clauses or certification under recognised frameworks.

8. HOW LONG WE KEEP YOUR DATA

We retain your personal data only as long as necessary to: - Provide the services - Meet legal/accounting requirements - Resolve disputes - Enforce agreements

After this period, your data will be securely deleted or anonymised.

9. YOUR RIGHTS

You have the right to: - Access the personal data we hold about you - Request correction of inaccurate data - Request deletion of your data (where legally permissible) - Object to or restrict processing - Withdraw consent at any time (for consent-based processing) - Request data portability

To exercise your rights, email support@sofiaelhatri.store.

10. MARKETING COMMUNICATIONS

We will only send you marketing emails if you have opted in. You can unsubscribe at any time by following the link in our emails or contacting us at support@sofiaelhatri.store.

11. COOKIES & TRACKING

Our website, uses essential cookies to ensure basic site functionality and to provide a better sue experience. We may also use analytics or marketing cookies to help us understand how visitors use our site. By continuing to browse, you consent to our use of cookies. You can control cookies through your browser settings. For more information, contact us at support@sofiaelhatri.store .

12. LINKS TO OTHER SITES

Our Site may contain links to third-party websites or platforms. We are not responsible for their privacy practices. Please review their policies before providing any personal data.

13. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time. Changes will be posted on this page and, where appropriate, notified to you by email.

14. GDPR and Data Protection Statement

LH3 LTD is committed to protecting your personal data and respecting your privacy in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

Your Rights Under GDPR:

- to be informed about how your data is used
- To access the personal data we hold about you
- To rectify inaccurate or incomplete data
- To request erasure (“right to be forgotten”) where applicable
- To restrict or object to processing
- To data portability (receive your data in a structured format)
- To withdraw consent at any time (where processing is based on consent)
- To lodge a complaint with the UK Information Commissioner’s Office (ICO) if you believe your data rights have been breached

How We Protect Your Data:

- Your data is stored securely and only accessed by authorised personnel
 - We do not sell or rent your data to third parties
 - We only share data with trusted partners (e.g., payment processors, course platforms) as necessary to deliver our services
 - We have procedures in place to deal with any suspected data breach
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15. CONTACT US

For questions, concerns, or to exercise your rights, contact:

LH3 LTD
Suite 1921, Unit 3A
34-35 Hatton Garden, Holborn
London, EC1N 8DX
United Kingdom
support@sofiaelhatri.store

This policy is intended to comply with the Data Protection Act 2018 and UK GDPR.