


SPEAKING WITH CONFIDENCE

LIVE Virtual Classroom

Designed by Leonie Tillman
20 years' experience teaching
international professionals to
communicate across cultures



IS THIS COURSE RIGHT FOR YOU?

If your current role involves spoken communication in the form of:

- giving presentations,
- speaking up in meetings in a clear and concise way
- and getting your, often complex message across in an accessible way while you are under time pressure.

This course is for you.

**ENROL
NOW**



DELIVERY MODE:

- Live online course
- 12 sessions over 6 months
- 12 communication structures for thinking and responding quickly in the workplace
- Clear instructions on how to use the communication structures
- Live practice in a supportive environment with feedback, tips and dos & don'ts
- WhatsApp private group for ongoing support during and after the course

LEARNING OBJECTIVES:

- develop easy to remember strategies to think and respond quicker in the workplace
- raise your professional speaking level for greater impact, conciseness and professionalism in your workplace
- build your logical development to explain complex ideas clearly and to the knowledge level of your audience
- develop your speaking confidence, ability to build trust and connectedness as well as make a strong first impression
- save time by using structures to deliver information with minimal preparation and greater influence

THEMES:

Month 1: Storytelling	Responding to client questions
Month 2: Networking	Adding context for clarifying your message
Month 3: Selling Ideas and Solutions	Starting with the problem
Month 4: Influence and Persuasion	Being assertive and accessible
Month 5: Negotiating	Learning to listen for strategic advantage
Month 6: Trust Building and Relationships	Navigating sensitive situations to successfully unify your team

WHAT THE COURSE INCLUDES:

- An easy reference guide for quickly recalling the structures introduced through the course
- Additional bonus appendices for ongoing learning

WHAT YOU CAN EXPECT BY THE END OF THE COURSE:

- Greater confidence in presenting in meetings
- Time saved by using proven structures and strategies for shortcutting the planning stage
- Stronger engagement from your audience as you master presenting your ideas with greater clarity, conciseness and influence



YOUR TRAINER:

Leonie Tillman

Leonie is a corporate communications professional with a background in linguistics, teaching and storytelling. She teaches and advises on intercultural, conflict, communication strategies and the development of training programs within multinational organisations in Australia, New Zealand, China, Singapore, the Philippines, Mexico and across the Middle East.

Born in Sydney, Australia, she lived and worked in France and the Netherlands for five years becoming passionate about the expat experience, intercultural complexities and building effective lines of communication, stronger unity and inclusive language within organisations. She currently lectures at the University of New South Wales in intercultural communication for international professionals.



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englishforbusiness.com.au/speaking-with-confidence

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