

# Holistic Coaching 4Life®

## Refund & Satisfaction Guarantee Policy

**Effective Date:** July 23, 2026

### Our Commitment

Your investment in the Academy of Automatic Health™ is backed by our commitment to your success. We want you to feel confident in your decision to begin your journey toward healthier living.

This policy explains the terms of our 60-Day Satisfaction Guarantee, Founding Beta Experience, and how refunds and cancellations are handled.

## 1. Academy Founding Beta

### 60-Day FREE Experience

The Academy Founding Beta allows you to experience the complete Academy for **60 days at no cost** before your first scheduled payment.

To avoid future charges, you must cancel your enrollment before the end of your 60-day trial period.

If your enrollment is not canceled before the trial ends, your selected payment plan will begin automatically using the payment method provided during checkout.

## 2. Academy Premier & Academy 4-Month Plan

### 60-Day Satisfaction Guarantee

If you are not satisfied with your purchase, you may request a refund within **60 calendar days** of your original purchase date.

Our goal is to provide every student with a positive learning experience, and we encourage you to explore the Academy before making your decision.

## 3. How to Request a Refund

To request a refund, please contact us at:

[care@holisticcoaching4life.com](mailto:care@holisticcoaching4life.com)

Please include:

- Your full name
- The email address used for your purchase
- Your order number or receipt (if available)
- If requesting a refund under the **60-Day Satisfaction Guarantee**, evidence that you made a genuine effort to complete the program, such as completed Foundation Playbook exercises or other course activities.

Providing a brief explanation for your request is appreciated and helps us improve the Academy, but it is not required.

We aim to respond to refund requests within **2–3 business days**.

## 4. Refund Processing

Once your refund has been approved:

- Your refund will be submitted through our secure payment processor, **Stripe**, using the original payment method.
- Refund processing typically begins promptly after approval.
- Depending on your financial institution, it may take **5–10 business days** (or longer in some cases) for the funds to appear in your account.

Holistic Coaching 4Life® cannot control processing times after the refund has been submitted to Stripe.

## 5. Payment Plans

If a qualifying refund request is approved during the 60-day guarantee period:

- Any eligible payments already made will be refunded.
- Any remaining scheduled installments associated with your enrollment will be canceled.

If the 60-day guarantee period has expired, future scheduled payments remain your responsibility unless otherwise required by applicable law.

## 6. Subscription Cancellation

For the Academy Founding Beta:

You may cancel your enrollment at any time before your first scheduled payment to avoid future charges.

For recurring payment plans:

Cancellation prevents future eligible payments but does not automatically generate a refund for payments already processed unless covered by this policy.

## 7. Exceptions

Refunds may be denied in situations involving:

- Fraudulent activity
- Chargeback abuse
- Violation of the Terms of Service
- Unauthorized distribution or misuse of Academy materials

Nothing in this section limits any rights you may have under applicable consumer protection laws.

## 8. Need Assistance?

If you have questions regarding your enrollment, billing, or refund request, we're here to help.

**Holistic Coaching 4Life®**

Email: [care@holisticcoaching4life.com](mailto:care@holisticcoaching4life.com)

Website: <https://www.holisticcoaching4life.com>

## Our Promise

Our mission is to help people build the foundations for healthier, more intentional lives. If the Academy isn't the right fit for you, we'll make the refund process as clear, respectful, and straightforward as possible within the terms of this policy.