

Terms of Sale and Refund Policy

The Shared Christmas Plan. Version 2.2, prepared 13 October 2026.

1 Who we are

Easier with Bee is a trading name of Bolabode Consulting & Media Ltd. Bolabode Consulting & Media Ltd is registered in England and Wales under company number 16941557. Our registered office and postal contact address is 61 Bridge Street, Kington, HR5 3DJ. Contact us at hello@easierwithbee.co.uk. You may also send complaints to this postal address.

2 What you are buying

The Shared Christmas Plan is a digitally delivered Christmas organisation system for personal household use. It includes two separate Google Sheets workbook templates: a private Christmas organiser and a separate family jobs board. Your bundle also includes the customer guide, Excel recovery files for both workbooks, three captioned demonstrations, a personal use licence and customer support information. It is not a physical product or a subscription.

The private organiser covers Christmas plans, gifts, money, dates, hosting and preparation. The separate family board supports clearly assigned jobs and handover information. You decide what to enter and what to share. The workbooks do not synchronise automatically.

3 Price and eligibility

The total price is £19.99. This is the total single payment for the bundle, with no additional charge for digital delivery. The product is available to consumers in the United Kingdom, United States, Canada, Australia and New Zealand for personal household use. Payment is charged in GBP. The files and instructions are in English. You must be able to enter into a binding purchase contract.

4 Technical requirements

You need internet access, an email address, a personal Google account and access to Google Sheets to make your own copies of the two templates. Named family editors need Google accounts to edit the separate family file. You need a device that can open the PDF guide and play the captioned demonstrations. Mobile use is supported, although detailed entry may be easier on a larger screen. The Excel files are recovery copies; using them does not remove the Google account requirement for the main Google Sheets experience. A spreadsheet application that can open XLSX files is needed to use the recovery copies outside Google Sheets.

The product is designed for manual entry. It has no automatic reminders, bank feeds, secret gift reservations or automatic annual updates. It does not guarantee that family members will participate, that a job will be completed or that you will achieve a particular saving. Google and other platforms operate under their own terms. We are responsible for supplying the product as described and for your applicable consumer rights.

5 Order and delivery

You can review the product, total price, email address and eligibility details and correct errors before placing your order. The payment button makes clear that you must pay £19.99. We accept your order when payment succeeds and we send your order confirmation. If payment fails, an order is not completed. Please contact us if you are unsure whether a payment succeeded before trying again.

After payment succeeds and you expressly agree to immediate supply, the confirmation page provides the two Google Sheets copy links. Your purchase also includes a members course containing the Customer Guide, both Excel recovery files and three captioned demonstrations. Systeme.io sends your login instructions by email. Check junk or spam if the login email is not there within five minutes. Make your own copies while signed into your personal Google account. Before entering anything, make a blank spare copy of each file and keep it unused for next Christmas. Your order confirmation includes the terms applying to your purchase and your digital supply acknowledgements in a form you can keep. If access does not arrive, contact hello@easierwithbee.co.uk. We will investigate and restore access to the purchased version or provide an appropriate remedy where supply cannot be completed.

6 Immediate supply and cancellation

You normally have 14 days after the day the contract is made to cancel a distance purchase of digital content without giving a reason. Before immediate supply, we ask you to expressly consent to supply during that period and acknowledge that your cancellation right ends once supply begins. Those choices are not preselected. We confirm them to you in a form you can keep.

If you give that consent and acknowledgement, your 14 day change of mind cancellation right ends when supply of the digital content begins. This does not affect your rights if the product is faulty, not as described or otherwise fails to meet your consumer rights. If the required consent, acknowledgement or confirmation was not properly obtained, we will assess your cancellation rights under the applicable law and will not rely on a blanket refusal of refunds.

If you do not agree to immediate supply, do not complete the immediate delivery checkout. Contact us with a question before purchasing. To exercise any cancellation right that remains available, send a clear statement to hello@easierwithbee.co.uk or our complaints address before the cancellation period expires. You may use the form below, but you do not have to.

7 Prepared capacity and limitations

These are prepared input capacities, not an unlimited database. Cards and dashboards show information from the underlying lists; make changes in the relevant input list. Extra rows, structural changes or overwritten formulas may need spreadsheet expertise and are not promised to work automatically. Read the guide before editing the structure. Keep backups and use fresh copies for another year, updating dates manually. Existing dates do not move automatically, and future editions are not promised. We do not promise automatic annual updates or indefinite availability of a third party platform.

8 Privacy and sharing

Keep the private organiser private. Share the separate family file only with people you choose and check their permissions. Do not place bank credentials, full payment card details or unnecessarily sensitive information in either file. Tell family members what you are sharing and respect their privacy. Avoid public links. We do not need routine access to your completed workbooks and do not automatically receive information entered into your own copies. If you ask for support, send the minimum necessary information and redact private details. Our handling of purchase and support information is explained in our Privacy Notice.

9 Your consumer rights

The digital content must be of satisfactory quality, fit for a purpose made known to us and accepted by us, and as described. If it does not meet these requirements, you may be entitled to repair or replacement at no cost, within a reasonable time and without significant inconvenience. Where the legal conditions are met, you may instead be entitled to a price reduction, which can be the full price. If we did not have the right to supply the content, you may be entitled to a refund.

If digital content damages your device or other digital content because we failed to use reasonable care and skill, you may have rights to repair or compensation. Nothing in these terms excludes or limits rights or liability which cannot lawfully be excluded or limited, including liability for fraud or death or personal injury caused by negligence. We do not limit your statutory remedy to store credit or require you to waive your rights to obtain support.

10 Support and complaints

For access problems, questions, faults, refunds or complaints, contact hello@easierwithbee.co.uk with your order reference and a short description. You do not need to send passwords or a complete private organiser. We aim to give an initial response within three working days, Monday to Friday excluding bank holidays in England and Wales. Tell us if the issue prevents planned use of the product at a particular time. Resolution time depends on the issue and your legal rights.

We review unresolved complaints for the company. We will explain our findings and proposed resolution in writing. When giving the outcome, we will tell you about any dispute resolution arrangement available through an obligation or commitment that applies to us. You retain the right to seek independent advice and to use the courts. We do not claim membership of an unverified dispute resolution scheme.

11 Changes and governing law

The version of these terms provided with your purchase applies to that purchase. We will not retrospectively reduce your rights by changing website terms. Corrections may be provided where needed to meet our obligations. New features, future editions and annual updates are not automatically included unless expressly promised at the time of purchase.

These terms are governed by the law of England and Wales. This does not deprive you of mandatory consumer protections that apply where you live. Nothing in this clause restricts any right you have to bring or defend a claim in a court with jurisdiction under applicable consumer law.

Refund and Cancellation Policy

Contact hello@easierwithbee.co.uk with your order reference and what has happened. We will consider your legal rights first. There is no absolute no refunds rule.

Refunds are made to the original payment method unless another method is expressly agreed without cost to you. We do not deduct our payment processing fees from a statutory refund. Your bank or payment provider controls when the repayment appears in your account. We confirm when we have issued it. If a card dispute is open, we coordinate the payment route to avoid duplicate repayment without taking away your rights.

Optional cancellation form

To: Bolabode Consulting & Media Ltd, 61 Bridge Street, Kington, England, HR5 3DJ,
hello@easierwithbee.co.uk.

I give notice that I cancel my contract for the following digital content:

Digital content: _____

Order date: _____ Order reference: _____

Consumer name: _____

Consumer address: _____

Date: _____

Signature, only if sent on paper: _____