



CABIN CREW INTERVIEW STARTER PACK

Professional CV template + photo guide
+ 10 cabin crew interview questions

**PREPARE TO STAND OUT
AT YOUR FLIGHT ATTENDANT INTERVIEW**



CONTACT

City, Country

+00 000 000 0000

name@email.com

LinkedIn: linkedin.com/in/yourname

KEY SKILLS

- Customer service
- Clear communication
- Teamwork
- Conflict handling
- Safety awareness
- Cross-cultural service
- Professional presentation

LANGUAGES

English - B2/C1

Arabic - Native

Italian - B1

Add only languages you can genuinely use.

ADDITIONAL INFORMATION

Nationality: [optional]

Work authorization: [if relevant]

Passport validity: [optional]

Relocation: Available / Flexible

Height / reach: Only if requested by the airline.

FIRST NAME LAST NAME

CABIN CREW / FLIGHT ATTENDANT CANDIDATE

PROFESSIONAL PROFILE

Service-focused and safety-conscious professional with experience in customer-facing environments. Confident communicating with people from different backgrounds, working under pressure, and contributing positively to a team. Seeking to bring a polished, calm and passenger-focused approach to a cabin crew role.

PROFESSIONAL EXPERIENCE

JOB TITLE | Company Name, City

Month YYYY - Present

- Delivered professional customer service in a fast-paced environment, handling requests with calm and courtesy.
- Worked collaboratively with colleagues to maintain service standards and resolve customer concerns.
- Followed procedures accurately and remained composed when priorities changed or pressure increased.

PREVIOUS JOB TITLE | Company Name, City

Month YYYY - Month YYYY

- Use 2-3 achievement-focused bullets, not a list of every duty.
- Highlight transferable experience: hospitality, retail, tourism, healthcare, call centres, events, safety or teamwork.

EDUCATION

Qualification / Degree | School or University

City, Country | Year

RELEVANT TRAINING & CERTIFICATIONS

- Cabin Crew Interview Preparation - GB Aviation TS Training Academy | 2026
- First Aid / CPR | Provider | Year
- Customer Service / Hospitality / Safety Training | Provider | Year

HOW TO USE THIS CABIN CREW CV TEMPLATE

Delete this guidance page before sending your CV to an airline.

1. CV STYLE AND CONTENT

BEST PRACTICE

- Keep the final CV to 1 page if you are early-career; 2 pages only when genuinely needed.
- Use simple professional fonts, clear headings and reverse chronological order.
- Emphasize customer service, teamwork, communication, safety awareness and languages.

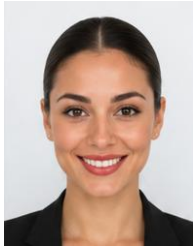
AVOID

- Decorative graphics, progress bars, ratings or excessive colours.
- Generic claims, long biographies or unrelated information.
- Inconsistent dates, spelling mistakes or claims you cannot support in the interview.

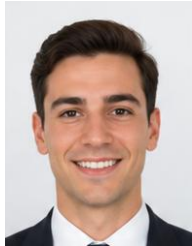
2. CV PHOTO - WHAT WORKS AND WHAT DOES NOT

If the airline requests or accepts a photo, use a recent professional headshot. Always follow the airline's own recruitment instructions first.

✓ SUITABLE EXAMPLES



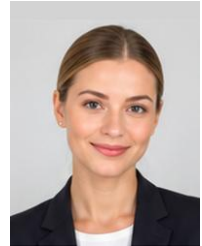
Professional
& natural



Well lit
& clear

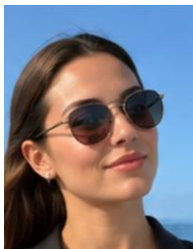


Neutral
background

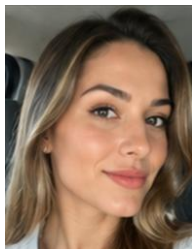


Professional
attire

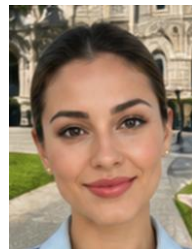
✗ EXAMPLES TO AVOID



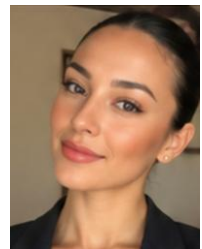
Sunglasses



Casual / selfie



Busy
background



Filters /
heavy editing

PHOTO: DO

- Plain or neutral background with good frontal lighting.
- Head and upper shoulders visible; professional grooming and attire.
- Natural smile, direct eye contact; use about 3.5 x 4.5 cm and crop rather than stretch.

PHOTO: DON'T

- No filters, sunglasses, selfies, holiday photos or busy backgrounds.
- Do not crop too close or too far away.
- Do not imitate a specific airline uniform or use a photo that conflicts with vacancy instructions.

3. FINAL CHECK BEFORE SENDING

Firstname_Lastname_CV.pdf | Check contact details and dates | Remove placeholders and this guidance page | Confirm the PDF opens correctly.

IMPORTANT: Airline requirements vary. Adapt this template to the vacancy and follow the airline's official instructions.

10 Interview Questions

A practical preview from the full cabin crew interview course

How to use this practice

1. Read one question and pause before looking at the guidance.
2. Answer aloud in 60-90 seconds.
3. Use a real example whenever possible and structure behavioural answers with STAR.
4. Compare your answer with the guidance, then improve it in your own words.

**Do not memorize model answers word for word.
Recruiters want a clear, honest and professional answer that
sounds like you.**

Practice 1-2

Pause. Answer aloud. Then compare with the guidance.

QUESTION 1 | MOTIVATION

Why did you choose our airline specifically?

Answer guidance: Connect your answer to the airline's safety standards, service culture, network, values, or professional development opportunities.

QUESTION 2 | PROFESSIONAL MINDSET

What are the top three qualities of a successful flight attendant?

Answer guidance: Safety awareness, emotional intelligence, and teamwork.

Practice 3-4

Pause. Answer aloud. Then compare with the guidance.

QUESTION 3 | CUSTOMER SERVICE

Describe a situation where you dealt with an angry customer.

Answer guidance: Use STAR: explain the situation briefly, show that you listened, describe your professional response, and finish with the result.

QUESTION 4 | RESILIENCE

How do you handle stress or pressure?

Answer guidance: Prioritize, remain calm, control your breathing, communicate clearly, and focus on safe solutions.

Practice 5-6

Pause. Answer aloud. Then compare with the guidance.

QUESTION 5 | PASSENGER SAFETY

How do you handle a passenger refusing to fasten the seatbelt?

Answer guidance: Politely but firmly explain the safety reason, repeat the instruction clearly, and escalate according to procedure if needed.

QUESTION 6 | PASSENGER CARE

How do you handle a passenger with fear of flying?

Answer guidance: Speak calmly, position yourself at eye level when practical, reassure the passenger, and explain normal aircraft sounds without making promises.

Practice 7-8

Pause. Answer aloud. Then compare with the guidance.

QUESTION 7 | TEAMWORK

How do you deal with a crew member not performing duties effectively?

Answer guidance: Speak privately, offer practical help, communicate professionally, and keep the focus on team safety and service.

QUESTION 8 | CREW COMMUNICATION

Why is cockpit-cabin communication vital?

Answer guidance: It supports accurate information, coordinated action, situational awareness, and emergency readiness.

Practice 9-10

Pause. Answer aloud. Then compare with the guidance.

QUESTION 9 | EMERGENCY AWARENESS

What is the first action upon smelling fire or smoke?

Answer guidance: Inform the flight deck, identify the source, and begin the applicable standard operating procedures.

QUESTION 10 | AVIATION SECURITY

What do you do with a suspicious bag or person before takeoff?

Answer guidance: Inform senior crew and the captain, do not touch a suspicious bag, and monitor discreetly while following company procedures.

Ready for the full interview preparation?

Continue with **How to Pass a Flight Attendant Interview** on Udemy. Learn how recruiters assess candidates, structure strong answers, approach group activities, and practise with the complete 100-question bank.

[VIEW THE COURSE ON UDEMY](#)