Tenant configuration note

Author: Aisha Rahman (IT) **As of:** 2027-09-15

Setting	What we can show
Region	US processing advertised. Not independently confirmed for Cedar Foundry.
Retention of prompts/outputs	Pallet UI shows "30 days" on one screen and "default 90 days" on another.
Customer-content training	Toggle labeled "Allow Pallet to improve models with your content." Screenshot from June onboarding is **blurry**. Chris believes it is off. IT cannot evidence the live setting without a Pallet admin session scheduled next week.
Attachment-to-model	Default "off" in docs. UI still allows paste-into-prompt.
Subprocessors	Pallet lists Cedar Foundry. Whether Cedar has further subprocessors is **not in Harborline's file**.

Treat training-disabled as **Unknown** until someone with admin access records the live toggle. Unknown is not the same as No, and not the same as evidenced Yes.