Data-location information (from the 2026-09-28 notice)

Stage 4 evidence

Open only after your initial recommendation (Stage 3) is complete.

The HelioInfer notice includes a processing-location paragraph. Quoted as presented:

> HelioInfer processes inference requests in **eu-west-1**. NovaBridge's primary Relay application remains in NimbusCloud **us-east-1**. Snippets are transmitted for the duration of the inference call. HelioInfer's data-handling addendum is available on request. NovaBridge has not updated the SOC 2 system description or the February 2025 penetration-test scope to include HelioInfer.

The Assess questionnaire stated primary production hosting in the United States. The June 2026 subprocessor table listed U.S. regions only.

No updated independent assurance covering HelioInfer is in this Break packet.