Subprocessor list

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NovaBridge states this list is reviewed at least annually (see questionnaire Q-06).

Subprocessor	Function	Region	Data types (as listed)
NimbusCloud	Infrastructure hosting	us-east-1	Application data and backups
Mailspan	Transactional email	us-west-2	Notification email addresses and ticket IDs
Searchly	Knowledge-base search index	us-east-1	Knowledge article text

Notes on the PDF cover (paraphrased): NimbusCloud is a subservice organization. NovaBridge's SOC 2 uses a carve-out for NimbusCloud. Mailspan and Searchly are subprocessors NovaBridge includes in its own control environment.

This list does not include an inference or model-hosting vendor. Architecture in this Assess packet describes NovaBrief as a module inside NovaBridge's application boundary.