Stakeholder notes (GRC intake, week of 8 Sep 2026)

These are interview notes, not findings.

Fatima Al-Sayed, GRC

We ask for MFA screenshots every quarter. Last quarter we had five. I cannot tell you whether that was the full privileged population. The weekly job Engineering showed me says 100 percent pass. I did not get the input files.

I need something I can re-perform. A picture of a console is not a population.

SOX testing asked us how we know the list is complete. I said we use the IdP privileged group. Engineering said the cloud export is better. I do not have both in one place.

Jordan Ellis, Engineering Manager

The weekly job reads the IdP privileged group and prints a count. If MFA is on, it is a pass. Service accounts are not people so we skip them. Break-glass is “for emergencies.” I think it is in a password vault. I have not looked this year.

CMDB is whoever last edited it. There is a legacy account row. Ask Cloud. We do not have a Cloud team.

Aisha Rahman, IT Manager

If GRC opens a ticket, we send what we have. Screenshots are faster than a clean export. SMS MFA is still in use for a few people who travel.

Exceptions live in a spreadsheet I inherited. Expiry dates are not reliable.

Leah Voss, SOX ITGC tester (external)

I will ask for the population definition in writing. I will ask how you know it is complete. I will ask what a weekly automated pass actually tested. Five screenshots from Q2 will not be enough if you claim the control operates continuously.