Incident report INC-2026-0816 (opened 16 Aug 2026, 09:40 UTC)

Stage 4 evidence

Open only after you have completed Build (Stage 3).

Reporter: Jordan Ellis, Engineering Manager **Subject:** Former engineer still able to open AWS after last day

Narrative (as written by the reporter):

Alex Rivera (EMP-030), Software Engineer, last day 13 Aug 2026. People entered the termination in HR that morning. IT disabled Okta the same afternoon. Google and GitHub access were removed. Alex was not in the office.

This morning a CloudTrail alert (we finally turned one on) showed a successful AWS Console login for an IAM user named `arivera.admin` at 05:12 UTC on 14 Aug. That is after Alex's last day.

I thought Okta disable covered everything. Apparently this IAM user was created last year so Alex could run a one-off job. I do not think it was ever attached to SSO.

Please advise whether this is a missed offboarding ticket or something else. I need to know if we tell Legal.