

Terms and Conditions

IT'S NOT ROCKET SCIENCE TUITION

Rocket Your Grades Programme

Version 1.0

Last updated: July 2026

Contents

1. Introduction

- 1.1 About These Terms

These Terms and Conditions form the agreement between **It's Not Rocket Science Tuition** ("we", "us", "our") and the Parent, guardian or individual purchasing the **Rocket Your Grades Programme** ("you", "your").

They explain how the Programme operates, what you can expect from us, and the responsibilities of both parties throughout your enrolment.

Our aim is to provide a high-quality, supportive learning experience in a clear and transparent way. Please read these Terms and Conditions carefully before enrolling. If anything is unclear, we encourage you to contact us before purchasing the Programme.

These Terms and Conditions should be read alongside our Privacy Notice, Cookie Policy, Health and Safety Policy, Equality, Diversity, Inclusion and Accessibility Policy, Safeguarding Policy and Complaints Policy, all of which form part of the way we deliver our services.

- **1.2 Acceptance of These Terms**

By purchasing or enrolling on the Rocket Your Grades Programme, you confirm that you have read, understood and agree to these Terms and Conditions.

Where the Student is under the age of 18, the agreement is entered into by the Parent or legal guardian, who accepts responsibility for ensuring that both they and the Student comply with these Terms and Conditions throughout the Programme.

If you do not agree to these Terms and Conditions, you should not enrol on the Programme.

2. Definitions

- **2.1 Key Definitions**

For the purposes of these Terms and Conditions, the following definitions apply:

Business means It's Not Rocket Science Tuition, operated by Lisa McCarthy.

Programme means the Rocket Your Grades Programme, including all learning materials, teaching modules, live coaching sessions, recordings, assessments, feedback, messaging support and any other resources provided as part of a Student's enrolment.

Module means a structured section of the Programme covering a particular subject area or topic.

Parent means the Parent, legal guardian or other adult who purchases the Programme and enters into this agreement.

Student means the individual enrolled on the Programme.

Enrolment means the successful purchase of a place on the Programme.

Cohort means the group of Students studying together during any stage or Module of the Programme.

Live Online Coaching Session means any scheduled online group coaching session delivered as part of the Programme.

Learning Materials means all videos, worksheets, presentations, downloadable resources, quizzes, model answers, recordings, assessments, personalised feedback and any other educational materials provided by It's Not Rocket Science Tuition.

Recording means any video or audio recording of a live coaching session or other online meeting made for safeguarding, quality assurance or educational purposes.

Right Fit Period means the first **14 calendar days** following the Student's enrolment, during which the Parent may request to withdraw from the Programme in accordance with the refund policy set out in these Terms and Conditions.

Working Day means Monday to Friday, excluding public holidays in England.

Writing includes communication by email and any other written electronic communication agreed between the parties.

3. The Rocket Your Grades Programme

● 3.1 What's Included

The Rocket Your Grades Programme is designed to complement Students' school learning by strengthening their understanding of key scientific concepts, addressing common misconceptions and developing the exam skills needed for success in GCSE Combined Science.

The Programme includes:

- Structured Teaching Modules designed to strengthen understanding of the key concepts, common misconceptions and exam skills required for success in GCSE Combined Science
- Weekly digital learning activities and independent study tasks
- Weekly exam-style questions with personalised feedback
- Live online group coaching sessions
- Access to lesson recordings, where applicable
- Between-session messaging support
- Additional learning resources provided to support Students' progress

The Programme is continually refined to incorporate new resources, technologies and teaching approaches that enhance the Student learning experience and to reflect changes to GCSE specifications where appropriate.

- **3.2 Programme Delivery**

The Programme is delivered entirely online through a combination of structured Teaching Modules, Live Online Coaching Sessions and independent learning activities.

Students will normally complete all Teaching Modules over 12 weeks. However, enrolment may begin at different points within the Programme where places are available, allowing Students to join at the start of a particular Teaching Module before completing the remaining Modules in sequence.

Live Online Coaching Sessions are delivered in small groups. We aim to organise groups in a way that provides Students with the most effective learning experience while maintaining the quality of teaching and support.

Programme materials, live coaching sessions and support are provided solely for Students enrolled on the Programme and must not be shared with others.

- **3.3 Programme Changes**

As the Programme develops, we may occasionally make improvements to enhance the learning experience. These may include updating learning resources, introducing new technology, refining teaching approaches or making minor adjustments to the order or scheduling of Teaching Modules.

Any changes will be made with the aim of maintaining or improving the quality of the Programme and will not reduce the overall learning experience provided to enrolled Students.

4. Eligibility, Enrolment and Participation

• 4.1 Eligibility for Enrolment

The Rocket Your Grades Programme has been designed primarily for Students studying AQA GCSE Combined Science who are willing to engage with the Programme and develop their understanding, confidence and exam performance.

The Programme is delivered entirely online. Students must therefore have access to:

- a suitable computer, laptop or tablet with a reliable internet connection
- a camera and microphone suitable for participating in Live Online Coaching Sessions
- a quiet environment where they can engage with the Programme with minimal distractions

Additional Teaching Modules or extension resources may be available for Students studying AQA GCSE Separate Sciences. Where offered, these will be clearly described and are not included as part of the standard Programme unless expressly stated.

Parents are responsible for ensuring that the information provided during enrolment is accurate and complete.

We reserve the right to decline an enrolment if we reasonably believe that the Programme is not the right fit for a Student's educational needs or if we are unable to provide the level of support required.

● **4.2 Parent Responsibilities**

Parents play an important role in supporting their child's success throughout the Programme. The information you share helps us to understand each Student's starting point and tailor our teaching and support as effectively as possible.

By enrolling a Student, the Parent agrees to:

- provide accurate enrolment and contact information
- provide any relevant information about the Student's educational history, learning needs, SEND, access arrangements, previous science learning or any other information that may help us provide the most effective support
- ensure that Programme fees are paid in accordance with these Terms and Conditions
- encourage regular attendance and participation
- support the Student in completing independent learning activities
- inform us of any significant changes that may affect the Student's participation or learning during the Programme
- maintain respectful and constructive communication with the Business

● **4.3 Student Responsibilities**

Students are expected to take an active role in their learning and contribute positively to the Programme. The greatest progress is made when Students attend regularly, participate fully and engage with the learning opportunities provided.

Students are expected to:

- attend Live Online Coaching Sessions wherever possible
- arrive prepared to participate in each session
- engage positively in discussions, activities and independent learning tasks

- complete independent learning activities and exam practice to the best of their ability
- treat the tutor and other Students with courtesy, kindness and respect
- use Programme resources for their own personal learning only
- follow reasonable instructions during Live Online Coaching Sessions to help maintain a safe, productive and supportive learning environment

Students should also let us know if they are finding any aspect of the Programme difficult so that appropriate support can be provided wherever possible.

5. Fees and Payment

- **5.1 Programme Fee**

The Programme Fee is the price displayed at the time of enrolment and confirmed during the purchase process.

The Programme Fee covers participation in the Rocket Your Grades Programme and the resources and support included within the Programme, as described at the time of purchase.

Any optional services, additional Teaching Modules or supplementary resources not included within the standard Programme will be charged separately where applicable.

- **5.2 Payment Plans**

The Programme Fee may be paid either:

- as a single payment; or
- by an agreed payment plan, where offered.

Where a payment plan is selected, this is provided as a way of spreading the cost of the Programme and does not constitute a monthly subscription.

By choosing a payment plan, the Parent agrees to pay the full Programme Fee. The payment plan is provided solely as a convenient way of spreading the cost of the Programme and does not alter the total amount payable.

Payments will be collected automatically through Stripe using the payment method provided at the time of enrolment, unless otherwise agreed.

- **5.3 Failed or Missed Payments**

If a scheduled payment cannot be collected, we will normally contact the Parent as soon as possible to understand the reason and work together to resolve the issue.

We appreciate that genuine mistakes and unexpected circumstances can arise, and we will always aim to deal with payment difficulties fairly and reasonably.

If payment cannot be resolved within a reasonable period, we may temporarily suspend access to some or all elements of the Programme until the outstanding payment has been received.

- **5.4 Continued Payments**

If payment remains outstanding despite reasonable attempts to resolve the matter, we reserve the right to suspend the Student's participation in the Programme or withdraw their place on the Programme.

Withdrawal from the Programme does not remove the Parent's responsibility to pay any outstanding Programme Fees owed under this agreement.

Where necessary, we reserve the right to recover outstanding fees through appropriate legal channels.

6. Right Fit Promise, Cancellations and Refunds

- **6.1 The Right Fit Promise**

We want every family to feel confident that the Rocket Your Grades Programme is the right fit for their child.

The Right Fit Promise applies during the first 14 calendar days of the Student's participation in the Programme, beginning on the Student's scheduled start date.

If, during this period, you feel that the Programme is not meeting your child's needs, please contact us as soon as possible. Our first priority will always be to understand your concerns and work with you to help your child get the greatest possible benefit from the Programme.

If, after discussing your concerns, you decide that the Programme is not the right fit, you may choose to withdraw in accordance with the refund provisions set out in this Section.

- **6.2 Requesting Support**

If you have any concerns during the Right Fit Period, please contact us as soon as possible.

We will arrange a conversation to understand your concerns, answer any questions and, where possible, identify ways to help your child get the greatest benefit from the Programme.

Our first priority is always to help your child succeed. In many cases, a simple conversation or small adjustment may be all that is needed to help your child feel more confident and get back on track.

If, following that conversation, you still feel that the Programme is not the right fit for your child, you may choose to withdraw in accordance with Section 6.3.

- **6.3 Refund Eligibility**

If, following the support process described in Section 6.2, you decide that the Rocket Your Grades Programme is not the right fit for your child, you may choose to withdraw from the Programme during the Right Fit Period.

Provided your request is made within the Right Fit Period, you will be eligible for a refund calculated in accordance with Section 6.4.

Requests received after the Right Fit Period has ended will normally not be eligible for a refund, except where required by law or where exceptional circumstances are agreed at our discretion.

- **6.4 Refund Calculation**

Where a refund is due under the Right Fit Promise, it will be calculated on a fair and reasonable basis, taking into account the proportion of the Programme already delivered and any personalised support or resources already provided before the date of withdrawal.

When calculating any refund, we may consider factors including:

- access to Teaching Modules and learning materials
- Live Online Coaching Sessions attended or made available
- personalised feedback on submitted work
- additional resources or individual support provided as part of the Programme.

Any refund will normally be made using the original payment method within 14 days of the refund being agreed.

- **6.5 No Refunds After the Right Fit Period**

Once the Right Fit Period has ended, Programme Fees are non-refundable, except where required by law or where exceptional circumstances are agreed at our discretion.

If a Parent chooses to withdraw the Student from the Programme after the Right Fit Period has ended, any outstanding Programme Fees remain payable in accordance with these Terms and Conditions.

- **6.6 Cancelling Before the Programme Starts**

If you wish to cancel your enrolment before the Programme begins, please contact us as soon as possible.

We understand that circumstances can change, and we will always consider cancellation requests fairly and reasonably.

When deciding whether a refund can be offered, we may take into account factors including:

- how much notice has been given before the Programme starts
- whether the reserved place can reasonably be offered to another Student
- any payment processing fees or other costs already incurred by the Business
- any applicable consumer rights.

Where a refund is agreed, it will normally be made using the original payment method within 14 days of the refund being agreed.

- **6.7 Ending Your Enrolment**

A Parent may choose to withdraw their child from the Programme at any time by notifying the Business in writing.

Where a Student is withdrawn during the Right Fit Period, any refund will be considered in accordance with Sections 6.3 and 6.4.

Where a Student is withdrawn after the Right Fit Period has ended, no refund will normally be available, and any outstanding Programme Fees will remain payable in accordance with these Terms and Conditions.

In exceptional circumstances, the Business may withdraw a Student from the Programme where:

- there has been a serious or repeated breach of these Terms and Conditions

- the behaviour of the Parent or Student seriously disrupts the learning experience of others
- we reasonably believe that we are unable to continue providing the Programme safely or effectively.

Where appropriate, we will always seek to discuss any concerns with the Parent before withdrawing a Student from the Programme.

Where the Business withdraws a Student for reasons other than a breach of these Terms and Conditions, we will provide an appropriate refund for any part of the Programme not yet delivered.

7. Participation in the Programme

- **7.1 Attendance**

Students are encouraged to attend all Live Online Coaching Sessions wherever possible, as regular attendance helps them gain the greatest benefit from the Programme.

If a Student is unable to attend a session, we ask that the Parent lets us know in advance wherever possible.

- **7.2 Missed Live Online Coaching Sessions**

Where a Student is unable to attend a Live Online Coaching Session, they will be able to access a recording of the session so that they can catch up on the learning.

Students are encouraged to watch the recording and contact us if they have any questions arising from the session.

As the Programme is delivered in small groups, missed Live Online Coaching Sessions cannot be repeated individually.

- **7.3 Independent learning and Participation**

The Rocket Your Grades Programme combines live teaching with independent learning activities designed to reinforce understanding, develop confidence and support long-term learning. Students are encouraged to complete the recommended learning activities between Live Online Coaching Sessions and to participate fully during each session.

To help them gain the greatest benefit from the Programme, Students are encouraged to join sessions from a quiet environment and minimise distractions, including mobile phones, notifications and other activities not related to the lesson, wherever reasonably possible.

- **7.4 Progress and Results**

We will always aim to provide high-quality teaching, guidance and support.

However, a Student's progress will depend on a range of factors, including their attendance, engagement, effort, completion of independent learning and circumstances outside the Business's control.

For this reason, we cannot guarantee specific grades, examination results or academic outcomes.

8. Live Online Coaching Sessions

- **8.1 Session Times**

Live Online Coaching Sessions will normally take place at the scheduled day and time communicated before the start of the Programme.

Parents are responsible for ensuring that Students are available to attend their scheduled sessions and join on time wherever possible.

If a Student is unable to attend a Live Online Coaching Session, we ask that the Parent lets us know in advance wherever possible.

- **8.2 Cameras and Participation**

Live Online Coaching Sessions are designed to be interactive, allowing Students to ask questions, contribute to discussions and learn alongside other members of the group.

Students are normally expected to keep their cameras switched on during Live Online Coaching Sessions. Being able to see Students helps us monitor understanding, respond to questions and provide the most effective learning experience.

If there is a particular reason why a Student is unable to use their camera, please discuss this with us in advance so that appropriate arrangements can be considered.

Students are expected to behave respectfully towards the tutor and other members of the group throughout each session.

- **8.3 Changes to Sessions**

From time to time, it may be necessary to change the date or time of a Live Online Coaching Session due to circumstances beyond our reasonable control or where this helps to improve the delivery of the Programme.

Wherever possible, we will give reasonable notice of any changes.

If we are unable to deliver a scheduled Live Online Coaching Session, we will rearrange the session for an alternative date or time as soon as reasonably practicable.

Students who are unable to attend the rearranged session will be able to access the recording in the same way as any other Live Online Coaching Session.

9. Marking, Feedback and Messaging Support

- **9.1 Weekly Exam-Style Question**

Students will be invited to submit one exam-style question each week as part of the Programme.

Details of submission deadlines will be communicated during the Programme. Students are encouraged to submit their work by the published deadline to allow sufficient time for personalised video feedback before the next Live Online Coaching Session.

The purpose of the weekly exam-style question is to help identify each Student's current understanding so that personalised feedback can be tailored to their individual needs. Students are therefore expected to complete these questions independently without using AI or other tools to generate or substantially improve their answers before submission.

- **9.2 Personalised Video Feedback**

Students will receive personalised video feedback on their weekly exam-style question.

The feedback is designed to celebrate progress, identify areas for improvement and help Students develop the knowledge, skills and confidence needed to answer exam questions more effectively.

- **9.3 Messaging Support**

Students are encouraged to ask questions between Live Online Coaching Sessions if they are unsure about anything covered in the Programme. Asking questions is an important part of learning, and we would much rather a Student asks for help than remains stuck or loses confidence.

Messaging support is provided to help Students overcome difficulties as they arise, allowing them to continue making progress between sessions.

We aim to respond to messages within one working day wherever possible. Response times may occasionally be longer during evenings, weekends, school holidays or other periods when we are teaching or otherwise unavailable.

- **9.4 Scope of Support**

Students are encouraged to ask questions about anything they are learning through the Rocket Your Grades Programme, including questions arising from their independent study or exam practice.

The Programme includes one weekly exam-style question with personalised video feedback.

While we are always happy to answer questions, marking complete examination papers or providing detailed feedback on substantial pieces of work is not included within the Programme.

10. Lesson Recordings

- **10.1 Recordings and Access**

Live Online Coaching Sessions are recorded as part of the Rocket Your Grades Programme.

Recordings are provided to support learning by allowing Students to catch up on missed sessions or revisit lesson content as part of their revision.

Access to lesson recordings is provided only to Students enrolled on the Programme. Access is managed by us and may be restricted to protect the privacy of Students and the integrity of the Programme.

Recordings are stored securely and handled in accordance with our Privacy Notice.

- **10.2 Use of Recordings**

Lesson recordings are provided solely for the personal educational use of Students enrolled on the Programme.

Recordings must not be downloaded, copied, shared, distributed, published, uploaded to any website or social media platform, or used for any purpose other than the Student's own learning without our prior written permission.

Students and Parents must not make their own audio or video recordings of Live Online Coaching Sessions without our prior written permission.

11. Missed Sessions

- **11.1 Student Absence**

If a Student is unable to attend a Live Online Coaching Session, we ask that the Parent lets us know in advance wherever possible.

Students who miss a session will have access to the lesson recording (subject to our recording access arrangements) and are encouraged to watch it before the next Live Online Coaching Session. If they have any questions after watching the recording, they are encouraged to use the Programme messaging support.

- **11.2 Tutor Absence**

If we are unable to deliver a scheduled Live Online Coaching Session due to illness or other unforeseen circumstances, we will notify Parents and Students as soon as reasonably practicable.

The session will be rearranged as soon as reasonably practicable.

- **11.3 Technical Difficulties**

If a Student experiences technical difficulties that prevent them from joining or completing a Live Online Coaching Session, the session will continue for the remaining Students. The Student will have access to the lesson recording (subject to our recording access arrangements) and may use the Programme messaging support if they have any questions.

If technical difficulties prevent us from delivering the Live Online Coaching Session to the whole group, the session will be rearranged as soon as reasonably practicable.

12. Technology Requirements

- **12.1 Student Equipment**

Students are responsible for having access to a suitable device with a working camera, microphone and speakers (or headphones) to participate fully in Live Online Coaching Sessions.

Parents are responsible for ensuring that the Student's equipment is available and suitable for online learning.

- **12.2 Internet Access**

Students are responsible for having a reliable internet connection to participate in Live Online Coaching Sessions.

We cannot accept responsibility for disruption caused by a Student's internet connection, equipment or local technical issues.

- **12.3 Software**

Students are responsible for installing and maintaining any software or applications reasonably required to access the Programme. Details of any required software will be provided before the Programme begins.

13. Behaviour and Removal from the Programme

- **13.1 Respectful Behaviour**

We are committed to providing a positive, supportive and respectful learning environment where every Student feels comfortable asking questions, participating in discussions and developing their confidence.

Students are expected to treat each other, and us, with courtesy and respect throughout the Programme. Disruptive, abusive, discriminatory or inappropriate behaviour will not be accepted.

- **13.2 Removal from Individual Sessions**

If a Student's behaviour significantly disrupts a Live Online Coaching Session or prevents others from learning, we may remove the Student from that session.

Where appropriate, we will discuss the situation with the Parent to understand what has happened and agree how best to support the Student's successful participation in future sessions.

- **13.3 Removal from the Programme**

In exceptional circumstances, we may withdraw a Student from the Programme if their behaviour continues to have a significant negative impact on the learning, wellbeing or safety of others, or if there is a serious breach of these Terms and Conditions.

Where possible, we will always seek to resolve concerns through discussion with the Parent before taking this step.

Where a Student is removed from the Programme because of a serious or repeated breach of these Terms and Conditions, no refund will be payable.

14. Intellectual Property and Copyright

- **14.1 Ownership**

All teaching materials, lesson recordings, videos, worksheets, presentations, resources, written content and other materials provided as part of the Rocket Your Grades Programme remain the intellectual property of It's Not Rocket Science Tuition unless otherwise stated.

Nothing in these Terms and Conditions transfers ownership of those materials to the Parent or Student.

- **14.2 Licence to Use Materials**

Students are granted a non-exclusive, non-transferable licence to use the Programme materials solely for their own personal educational purposes while enrolled on the Programme.

This licence does not permit materials to be copied, shared or used for any commercial purpose.

- **14.3 Sharing and Copyright**

Programme materials, including lesson recordings, must not be copied, reproduced, shared, distributed, published, uploaded, sold or otherwise made available to anyone outside the Programme without our prior written permission.

This includes sharing materials with friends, family members, tutors, schools or through websites, cloud storage services, social media platforms or online communities.

- **14.4 Use of AI and Digital Tools**

Students are welcome to use AI and other digital learning tools to support their learning, provided they are used responsibly and ethically.

Programme materials must not be uploaded to AI platforms, online training systems or other digital services where they may be stored, reproduced, used to train artificial intelligence models or made available to others without our prior written permission.

15. Privacy and Data Protection

- **15.1 Privacy Notice**

We are committed to protecting the privacy and personal information of Parents and Students.

Details of how we collect, use, store and protect personal information are set out in our Privacy Notice, which should be read alongside these Terms and Conditions.

By enrolling on the Programme, Parents confirm that they have read the Privacy Notice.

- **15.2 Confidentiality**

We respect the privacy of our Students and Parents and will treat information shared with us in confidence wherever possible.

However, information may be shared where required by law, where there is a safeguarding concern, or where disclosure is otherwise necessary to protect the safety or wellbeing of a Student or another person.

- **15.3 Data Sharing**

We will only share personal information where it is necessary for the delivery of the Programme, to meet our legal obligations, or with trusted service providers who process information on our behalf.

Further information about how personal information is shared can be found in our Privacy Notice.

16. Safeguarding

- **16.1 Safeguarding Commitment**

We are committed to creating a safe, supportive and respectful learning environment where every Student can learn with confidence.

Safeguarding is central to that commitment. We take our safeguarding responsibilities seriously and are committed to promoting the welfare of children and young people.

Our approach to safeguarding is set out in our Safeguarding Policy, which should be read alongside these Terms and Conditions.

- **16.2 Safeguarding Concerns**

If we become aware of information that gives rise to a safeguarding concern, we will act in accordance with our Safeguarding Policy and any relevant legal or professional responsibilities.

Where appropriate, this may include sharing information with Parents, schools, local authorities or other relevant agencies.

17. Limitation of Liability

- **17.1 Educational Outcomes**

We are committed to providing high-quality teaching, personalised support and evidence-informed learning strategies designed to help Students make excellent progress.

However, we cannot guarantee specific examination results, grades or academic outcomes.

A Student's progress will depend on a range of factors, including their attendance, engagement, independent study, prior knowledge and individual circumstances.

Nothing in these Terms and Conditions limits or excludes any rights that cannot legally be limited or excluded under applicable law.

- **17.2 Circumstances Beyond Our Control**

We will not be responsible for any delay or failure to perform our obligations under these Terms and Conditions where this is caused by circumstances beyond our reasonable control.

Such circumstances may include, but are not limited to, serious illness, natural disasters, widespread internet or power outages, government

restrictions or other unforeseen events that make it impossible or unsafe to deliver the Programme.

Where this happens, we will communicate with Parents as soon as reasonably practicable and take reasonable steps to minimise disruption to the Programme.

18. Changes to the Programme

- **18.1 Minor Changes**

We may make minor changes to the Rocket Your Grades Programme where these are necessary to improve the learning experience, reflect educational best practice, respond to Student feedback or address operational requirements.

Minor changes may include updates to teaching materials, learning activities, technology, scheduling or other aspects of the Programme that do not materially reduce the overall nature or value of the Programme.

- **18.2 Significant Changes**

If we need to make a significant change to the Programme that materially affects the content, delivery or value of the Programme, we will inform Parents as soon as reasonably practicable.

Where appropriate, we will discuss the available options with the Parent, which may include agreeing suitable alternative arrangements or, where necessary, an appropriate refund.

19. Complaints

- **19.1 Raising a Concern**

We hope that any concerns can be resolved quickly and informally. If a Parent has a concern about any aspect of the Programme, we encourage them to contact us as soon as possible so that we can discuss the issue and work towards a satisfactory resolution.

- **19.2 Formal Complaints**

If a concern cannot be resolved informally, Parents may make a formal complaint in accordance with our Complaints Policy.

Our Complaints Policy explains how complaints are handled, the timescales involved and the steps we will take to investigate and respond.

20. General Terms

- **20.1 Entire Agreement**

These Terms and Conditions, together with any documents referred to within them, including our Privacy Notice, Safeguarding Policy and Complaints Policy, form the entire agreement between us in relation to the Rocket Your Grades Programme.

- **20.2 Severability**

If any provision of these Terms and Conditions is found to be unlawful, invalid or unenforceable, the remaining provisions will continue to apply.

- **20.3 Waiver**

If we choose not to enforce any part of these Terms and Conditions on one occasion, this does not prevent us from enforcing that provision or any other provision in the future.

- **20.4 Third-Party Rights**

These Terms and Conditions are made between It's Not Rocket Science Tuition and the Parent purchasing the Programme. Unless the law provides otherwise, no other person has any right to enforce any part of these Terms and Conditions.

21. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any disputes arising in connection with these Terms and Conditions will be subject to the exclusive jurisdiction of the courts of England and Wales.

22. Contact Details

If you have any questions about the Rocket Your Grades Programme or these Terms and Conditions, please contact:

It's Not Rocket Science Tuition

Email: lisa@itsnotrocketsciencetuition.co.uk

23. Acceptance of these Terms and Conditions

By purchasing or enrolling on the Rocket Your Grades Programme, the Parent confirms that they have read, understood and agree to these Terms and Conditions.