Functional Skills English Level 1

Mock Test 5 — Answer Key & Mark Scheme

Q1 (1 mark)

Answer: A — £2.3 billion

Stated in the opening paragraph of Text 1.

Q2 (1 mark)

Answer: A — 25-34

Fourth paragraph names 25-34 as the highest-reporting group.

Q3 (2 marks)

Answer: A — Scammers deliberately create urgency and pressure because people are less likely to spot problems when they rush. They exploit busy moments when victims don't have time to check details carefully.

Urgency is the manipulation tactic — rushing victims past the spot-check.

Q4 (2 marks)

Answer: A — It provides data showing 25-34 year olds report the most fraud cases, and explains this is because younger people do more activity online — directly contradicting the stereotype

The article uses data to challenge the older-adult stereotype.

Q5 (2 marks)

Answer: A — Misspelled sender names, urgent language demanding immediate action, links that don't match the real website, and requests for personal information

The fifth paragraph lists exactly these four warning signs.

Q6 (1 mark)

Answer: A — During breaks only

Clause 3: limited personal use during breaks only.

Q7 (2 marks)

Answer: A — To prevent former employees from sharing sensitive company or client information after they leave, which could damage the business or breach data protection

Confidentiality after employment protects data and the business.

Q8 (2 marks)

Answer: A — No. Section 6 states that content bringing the company into disrepute, even if posted outside working hours, may be treated as a disciplinary matter. Mocking a client could damage the company's reputation.

Clause 6 extends to out-of-hours content that brings the company into disrepute.

Q9 (2 marks)

Answer: A — Legal proceedings. Example: sharing confidential client data on social media, which could breach data protection laws.

Clause 7 mentions legal proceedings for serious breaches like sharing confidential client data.

Q10 (3 marks)

Answer: A — Text 1 is a newspaper article aimed at the general public using accessible, informative language with statistics and expert quotes to raise awareness. Text 2 is a workplace policy aimed at employees using formal, directive language with numbered sections and clear consequences.

Text 1: accessible newspaper. Text 2: formal policy.

Q11 (3 marks)

Answer: A — Text 1 gives personal safety advice using real-world examples (parcel scams, warning signs) relevant to everyone. Text 2 sets formal workplace rules about responsible online conduct backed by consequences. Text 1 is more broadly useful for everyday life; Text 2 is essential in a work context.

Text 1: personal advice. Text 2: workplace rules. Both address online risks differently.

Total: 57 marks | Pass mark: 34/57