

Terms & Conditions

Last updated: March 2026

Welcome to Exulto School of Music. These Terms and Conditions govern your access to and use of our online music education platform, including all subscription plans, course content, tools, and features.

By registering for an account, subscribing to any of our membership plans, or using any part of our platform, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions.

1. About Exulto School of Music

Exulto School of Music is an online platform providing structured, expert-led lessons in piano technique and music theory. Our curriculum covers Grade 1 through Grade 5 and is designed for learners at all levels, accessible through a monthly subscription.

2. Eligibility and Account Registration

To access our platform, you must create a member account. By registering, you confirm that:

- You are at least 16 years of age, or are a parent or legal guardian registering on behalf of a minor.
 - The information you provide during registration is accurate and complete.
 - You are responsible for maintaining the confidentiality of your login credentials.
 - You will not share your account access with any other person.
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3. Membership Plans and Access

Allegretto — \$11 / month

- Access to explainer videos for Grade 1, 2, 3, 4 and 5
- Progress tracking of lessons for Grade 1, 2, 3, 4 and 5
- Access to quizzes and exam papers
- Downloadable staff paper
- Access to a virtual piano

Moderato — \$25 / month

- All Allegretto features
- Access to theory and practical exercises for Grade 1, 2, 3, 4 and 5

Presto — \$47 / month

- All Moderato features
 - Access to tools: Interval Calculator, Scale Calculator, Note Identifier and Chord Identifier
 - AI assistant
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4. Course Structure and Content Access

Our curriculum is structured progressively from Grade 1 to Grade 5. Content access is sequentially controlled — lessons from a higher grade will not become available until the preceding grade has been completed.

Lessons are released weekly, equating to approximately 15 minutes of lesson time per week, plus 10–15 minutes of exercises — approximately 30 minutes total per week.

5. Trial Period and Billing

All membership plans include a free 7-day trial period. At the end of the trial, your subscription will automatically renew at the full monthly rate unless cancelled before the trial expires.

By subscribing and providing your payment details, you authorise Exulto School of Music to charge your nominated payment method on a recurring monthly basis until your subscription is cancelled.

All payments are processed securely through Kartra. Subscription fees are charged in advance and are non-refundable unless required by applicable law.

6. Cancellation Policy

You may cancel your subscription at any time. Access remains active until the end of your current billing cycle.

- Upgrading or downgrading between plans is not currently available.
 - To change your plan, cancel your current subscription and subscribe to a new plan separately.
 - No partial refunds will be issued for unused days within a billing cycle.
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7. Equipment and Technical Requirements

Access requires a stable internet connection and a compatible device. We recommend:

- A virtual piano is available on the platform and is suitable for Grade 1 lessons.
 - From Grade 2 onwards, a physical piano or keyboard is strongly recommended.
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8. Intellectual Property

All content on the platform is the exclusive intellectual property of Exulto School of Music. Your subscription grants a limited, personal, non-transferable licence for private educational use only. You may not:

- Copy, reproduce, distribute, or republish any content from the platform.
 - Share your account login details or grant access to any other person.
 - Record or capture any video or written content for redistribution.
 - Use any platform content for commercial purposes without prior written consent.
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9. Acceptable Use

By using our platform, you agree not to:

- Attempt to gain unauthorised access to any part of the platform.
 - Use the platform in any way that could damage or impair its functionality.
 - Misuse the AI assistant feature for any purpose outside of music education support.
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10. AI Assistant (Presto Plan)

The AI assistant is provided as a supplementary learning tool and should not be relied upon as a substitute for professional music tuition. Exulto School of Music does not guarantee the accuracy of all AI-generated responses.

11. Disclaimer of Warranties

Our platform and all content are provided on an "as is" and "as available" basis. We make no warranties regarding the uninterrupted availability of the platform or the accuracy of any content. We reserve the right to modify or remove any content at any time without prior notice.

12. Limitation of Liability

To the fullest extent permitted by law, Exulto School of Music shall not be liable for any indirect, incidental, or consequential damages arising from your use of our platform. Our total liability shall not exceed the total subscription fees paid in the three months preceding the claim.

13. Modifications to These Terms

We reserve the right to update these Terms at any time. Your continued use of the platform following any changes constitutes your acceptance of the revised Terms and Conditions.

14. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which Exulto School of Music operates.