

Terms & Conditions for Online Course Sales

Alison Gouws Coaching and Consulting Pty Ltd
Course: The Confidence Code: Unshakable in 21 Days

1. Introduction

These Terms and Conditions (“Terms”) govern your purchase and use of the online course titled **The Confidence Code: Unshakable in 21 Days** (“Course”), provided by **Alison Gouws Coaching and Consulting Pty Ltd** (“we”, “us”, “our”). By purchasing, accessing, or using the Course, you agree to be bound by these Terms.

If you do not agree to these Terms, do not purchase or access the Course.

2. Eligibility

You must be at least 18 years old to purchase or access the Course. By purchasing, you represent that you meet this requirement.

3. Payment, Pricing & Taxes

- All prices are listed in **USD** unless otherwise stated.
- Payment must be made in full at the time of purchase unless a payment plan is explicitly offered.
- If a payment plan is offered, you agree to complete all instalments.
- You are responsible for any taxes, duties, or charges applicable in your jurisdiction.

4. Refund Policy

Because this is a digital product with immediate access, **all sales are final.**

Refunds are not provided for:

- Change of mind
- Failure to use or complete the Course
- Perceived lack of results

Where required by Australian Consumer Law, **Alison Gouws Coaching and Consulting Pty Ltd** will provide remedies for major faults or defects.

5. Access to the Course

- Upon purchase, you will receive access to **The Confidence Code: Unshakable in 21 Days** through our course delivery platform, **Systeme.io**.
- **Access is granted for 1 year** from the date of purchase.
- After the 1-year access period ends, your login and Course materials will no longer be available unless otherwise stated or renewed.
- We may update, modify, or remove Course content at any time to improve quality, accuracy, or relevance.
- You are responsible for maintaining the confidentiality of your Systeme.io login credentials.

6. Intellectual Property

All Course materials — including videos, worksheets, templates, text, audio, graphics, and frameworks — are the **intellectual property of Alison Gouws Coaching and Consulting Pty Ltd**.

You are granted a **non-exclusive, non-transferable, single-user licence** to access the Course for personal use only.

You must not:

- Share your login details
- Reproduce, distribute, or resell Course materials
- Use the materials to create competing products or services
- Publish or share content publicly without written permission

7. Prohibited Conduct

You agree not to:

- Copy, modify, or reverse-engineer any part of the Course
- Upload Course materials to any public or private platform
- Use the Course for illegal or unauthorised purposes
- Harass, abuse, or disrupt any community spaces associated with the Course

8. Disclaimer

The Confidence Code: Unshakable in 21 Days is provided for educational and informational purposes only.

Alison Gouws Coaching and Consulting Pty Ltd does not guarantee:

- Specific results
- Business outcomes
- Financial earnings
- Personal transformation outcomes

Your success depends on your own effort, implementation, and circumstances.

9. Limitation of Liability

To the maximum extent permitted by law:

- **Alison Gouws Coaching and Consulting Pty Ltd** is not liable for any direct, indirect, incidental, or consequential damages arising from your use of the Course.
- Our total liability is limited to the amount you paid for the Course.

Nothing in these Terms excludes rights you may have under Australian Consumer Law.

10. Privacy

We collect and handle your personal information in accordance with our **Privacy Policy**. By purchasing the Course, you consent to receiving emails related to:

- Course access
- Updates
- Customer support
- Optional marketing communications (you may unsubscribe at any time)

11. Termination

We may revoke your access to **The Confidence Code: Unshakable in 21 Days** without refund if you breach these Terms, including:

- Sharing login details
- Distributing Course materials
- Engaging in abusive or harmful behaviour

12. Changes to Terms

We may update these Terms at any time. Continued use of the Course after changes are posted constitutes acceptance of the revised Terms.

13. Governing Law

These Terms are governed by the laws of the **Australian Capital Territory (ACT)**. Any disputes will be resolved exclusively in the courts of the ACT.

14. Contact

For questions or support, contact:

Alison Gouws Coaching and Consulting Pty Ltd

Email: hello@lifehackswithme.com

Website: lifehackswithme.com