

ZERO-EXPERIENCE IT STARTER PACK

By Bexotek

You don't need a degree. You need a path.

**WELCOME TO THE FREE IT STARTER PACK.
THIS IS STEP ZERO FOR ANYONE STARTING IN IT.
BEFORE CERTIFICATIONS.
BEFORE TOOLS.
BEFORE JOB APPLICATIONS.
EVERYTHING ELSE ONLY MAKES SENSE ONCE YOU UNDERSTAND WHAT'S IN THIS GUIDE.
IF YOU EVER FEEL CONFUSED OR OVERWHELMED, COME BACK HERE, THIS IS THE FOUNDATION. THESE FOUNDATIONS APPLY TO EVERY IT ROLE, IT SUPPORT IS SIMPLY THE MOST COMMON STARTING POINT, NOT THE FINAL DESTINATION.**



WHAT TO STUDY FIRST

Computer Basics

- CPU, RAM, storage basics
 - Organizing files & folders
 - Installing & uninstalling software
 - Basic troubleshooting steps
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Hardware & Operating System Basics

- Windows/MacOS/Linux Basics - Focus on the operating system you use the most
 - Common ports (USB, HDMI, Ethernet)
 - Monitor, keyboard, mouse basics
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Networking Fundamentals

- IP addresses
 - Routers & switches
 - Wi-Fi vs Ethernet
 - Ping & DNS basics
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Troubleshooting Flow

- Identify the issue
 - Reproduce the problem
 - Test one thing at a time
 - Document solutions
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Soft Skills

- Stay calm
 - Ask clear questions
 - Explain simply
 - Take clean notes
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Beginner Labs (Free)

- Create / manage files
 - Install a virtual machine
 - Try basic commands
 - Test your home network
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3-MILESTONE BEGINNER IT ROADMAP

MILESTONE 1 - BUILD YOUR FOUNDATIONS

Learn

- Computer basics
- Hardware basics
- Networking fundamentals
- Troubleshooting flow
- Simple home labs

Outcome

- ✓ Understanding how computers work
 - ✓ Recognize common problems
 - ✓ Feel confident enough for the next steps
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MILESTONE 2 - EARN YOUR 1ST CERTIFICATE

This is a guided option, not a requirement.

Google IT Support Professional Certificate

- Beginner friendly
- No degree required
- Teaches real IT job skills
- Recognized by employers

Outcome

- ✓ Job-ready fundamentals
 - ✓ Real-world labs
 - ✓ Resume-ready skills
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MILESTONE 3 - BUILD JOB-READY SKILLS

Preview these certifications to understand what comes later.

- CompTIA A+
- Network+
- Security+

Outcome

- ✓ Stronger fundamentals
 - ✓ Stronger resume
 - ✓ Ready to start applying for IT roles
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BEGINNER IT TOOL KIT

Simple, affordable tools you may want as you practice. Optional / comfort items



USB Flash Drives (2-3 pack)

For transferring files, installers, and tools.



Basic Screwdriver Kit

For opening desktops, tightening screws, and small repairs.



Ethernet Cable (10-15 ft)

For practicing wired connections and stable internet.



Blue Light Glasses

Helps reduce eye strain during long sessions.



Notebook or Journal

For taking clean troubleshooting notes.



Mouse + Keyboard Combo

Cheap, comfortable tools for labs.



Laptop Stand

Improves posture and keeps your device cool.



Wired Headset

Useful for calls, labs, and future help desk practice.



OPTIONAL: BEGINNER TOOL RECOMMENDATIONS

If you'd like to practice hands-on at home, I've put together a curated list of beginner-safe tools I personally recommend.

These are affordable, practical, and commonly used in entry-level IT environments.

No pressure, this is simply an optional resource to help you build real-world confidence.

👉 [View the full curated tool list here](#)

As an Amazon Associate, I earn from qualifying purchases.



YOUR FIRST 90 DAYS IN IT

This is a suggested progression, not a strict timeline.

DAYS 1–30 - BUILD YOUR FOUNDATIONS

Daily Focus: 30–60 minutes

- Computer basics
- Hardware basics
- Networking fundamentals
- Troubleshooting flow
- Simple home labs

Outcome

- Understanding of how computers & networks work
 - Ability to solve small problems
 - Confidence to continue
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DAYS 31–60 - START THE GOOGLE IT CERTIFICATE

Daily Focus: 45–75 minutes

- Help desk fundamentals
- Operating systems
- Networking basics and Systems administration
- Real-world troubleshooting

Outcome

- Real job-ready skills
 - Hands-on labs
 - You officially become “on the path” to IT
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DAYS 61–90 - STRENGTHEN YOUR SKILLS

Daily Focus: 45–75 minutes

- Continue Google IT labs
- Light Udemy courses (A+, Network+, Security+)
- Basic resume-building and Apply to 1–2 beginner roles weekly

Outcome

- Solid technical foundation
 - Strong beginner resume
 - Momentum toward real IT interviews
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YOU DON'T NEED A DEGREE YOU NEED A PATH

A message from Bexotek

If you're starting your IT journey with zero experience, let me tell you something important:

You're not behind.

You're not too old.

You're not too late.

You're not missing anything.

MOST PEOPLE THINK BREAKING INTO IT REQUIRES:

- Help desk fundamentals
- Years of experience
- Being a genius
- Expensive bootcamps

None of that is true.

WHAT YOU ACTUALLY NEED IS:

- A clear direction
 - Simple steps
 - Consistent practice
 - The right resources
 - Someone who has your back
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That's why Bexotek exists, to help beginners move forward without the confusion, noise, and overwhelm.

Take it one day at a time.

One skill at a time.

One step at a time.

You've already started.

And that's the hardest part.

You can do this.

And we're here to guide you through the journey.

