

## Service Agreement / Scope of Services

### TasteSocial-Media

This Service Agreement (“Agreement”) forms part of the contractual relationship between **TasteSocial-Media** and the Client and supplements the Terms & Conditions available on the website.

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## 1. Scope of Services

TasteSocial-Media provides social media management services as described on the selected package page at the time of purchase.

Services may include, depending on the package:

- Content creation (graphics, captions, videos where applicable)
- Post scheduling and publishing
- Platform management (Instagram, Facebook, TikTok as specified)
- Basic community engagement (comments and messages, where included)
- Monthly performance insights (if included)

Services are provided **strategically and creatively**, but results depend on external factors beyond the provider’s control.

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## 2. Revisions

To ensure alignment with the Client’s brand and expectations, revisions are included as follows:

- **Starter Package:** up to **1 revision round per content batch**
- **Growth Package:** up to **2 revision rounds per content batch**
- **Premium Package:** up to **3 revision rounds per content batch**

Revisions apply only to **style, wording, or design adjustments** and do not include complete concept changes or additional content creation beyond the agreed scope.

Additional revisions may be offered at an extra cost.

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### 3. Client Responsibilities

The Client agrees to:

- Provide timely feedback, materials, brand guidelines, and approvals
- Respond to requests within a reasonable timeframe
- Ensure that all provided content (logos, images, text) is legally usable

Delays in feedback may affect delivery timelines.

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### 4. No Performance or Results Guarantee

TasteSocial-Media does **not guarantee specific results**, including but not limited to:

- Follower growth
- Engagement rates
- Sales or revenue outcomes

Social media performance depends on multiple factors such as algorithms, audience behavior, and market conditions.

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### 5. Service Timeline

- Service setup typically begins within **5–7 business days** after purchase and receipt of required materials.
  - Content is delivered and published according to the agreed posting schedule.
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### 6. Communication

Primary communication takes place via email or agreed communication channels.  
Response times are typically within **24–48 business hours** on business days.

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## 7. Payment & Refunds

Payments are handled according to the Terms & Conditions.

Once service delivery has begun, refunds are not available for completed or partially completed work, unless required by mandatory law.

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## 8. Termination

Either party may terminate the agreement according to the Terms & Conditions.  
Work completed up to the termination date remains payable.

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## 9. Relationship of the Parties

This Agreement does **not** create an employment, partnership, or agency relationship.  
TasteSocial-Media acts as an **independent service provider**.

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## 10. Governing Terms

This Service Agreement supplements the **Terms & Conditions and Privacy Policy** published on the website.

In case of conflict, the Terms & Conditions shall prevail.

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### Acceptance

By purchasing a service, the Client confirms that they have read, understood, and accepted this Service Agreement.