Shipping & Delivery Policy

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Thank you for purchasing from The Insight Lab (Anmol World).

This Shipping & Delivery Policy outlines how we deliver our **digital products** (such as eBooks, guides, or online programs) to our customers.

1. Nature of Products

All products available on www.anmolworld.com are digital in nature.

We do **not** ship any physical goods.

Upon successful payment, customers instantly receive access to the purchased product via **email or direct download link**.

2. Delivery Method

Once your payment is confirmed through Razorpay or other secure gateways:

- You will receive an email confirmation containing the download link or access details within a few minutes.
- If you've purchased a course, program, or private link, the access credentials or materials will also be sent via email.

Please ensure you provide a valid and accessible email address during checkout.

3. Delivery Timeline

✓ **Instant Delivery:** For most purchases, delivery is immediate upon successful payment. in rare cases (e.g., server delays, email bounce, or payment verification issues), delivery may take up to **1–2 hours**. If you do not receive your product within this time, please contact us at support@anmolworld.com with your payment ID and registered email address.

4. Failed or Delayed Deliveries

Delivery may be delayed due to:

- Incorrect or incomplete email address provided by the customer
- Internet connectivity or spam filter issues
- Payment gateway confirmation delays

If you suspect a delay, please check your **Spam/Junk folder** first.

If still not received, reach out to us immediately — we'll verify and resend your digital access within **24 hours**.

5. No Physical Shipping

We do **not** engage in courier or postal shipping.

As all products are digital, there are no shipping charges, delivery addresses, or logistics involved.

6. Customer Support

For any queries regarding product delivery or download issues, please contact:

The Insight Lab (Anmol World)

- Email: support@anmolworld.com
- Website: www.anmolworld.com
- Business Hours: Monday Friday, 10 AM 6 PM (IST)