

Privacy & Data Policy

Last updated: September 2025

RemotePro Ltd (“we”, “us”, or “our”) respects your privacy and is committed to protecting your personal data.

This policy explains how we collect, use and store your information when you join *The Freedom Cleaning Club*, download resources or visit our website.

1 Information We Collect

We collect the following personal data when you interact with us:

- Your name and email address (for account setup and communication)
- Payment details (processed securely via Stripe or PayPal — we never store your card information)
- Any information you voluntarily provide, such as comments or messages within our community.

2 How We Use Your Information

We use your data to:

- Provide access to your membership and deliver purchased products or services
- Send relevant emails, updates and resources connected to your membership
- Respond to enquiries and support requests
- Improve our content and member experience.

We do **not** sell or share your personal data with third parties for marketing purposes.

3 Email Communication

By joining *The Freedom Cleaning Club* or downloading our free resources, you consent to receive occasional emails from us related to your membership, resources or business support. You can unsubscribe at any time by clicking the “unsubscribe” link in any email.

4 Data Storage & Security

Your information is stored securely within Systeme.io and our authorised systems. We take all reasonable steps to protect your data and prevent unauthorised access or disclosure.

5 Your Rights

Under UK data protection law, you have the right to:

- Access, correct or request deletion of your personal data
- Withdraw consent to marketing at any time
- Lodge a complaint with the Information Commissioner’s Office (ICO) if you believe your data has been mishandled.

To exercise your rights, contact us at: hello@remotepro.uk

6 Updates to This Policy

We may update this policy occasionally to reflect changes in law or our business. The most recent version will always be available on our website.

By using our website or joining *The Freedom Cleaning Club*, you agree to this Privacy & Data Policy.