WEBSITE TERMS & CONDITIONS

Thinus Maritz

www.coachthinus.com

Last Updated: 16 September 2026

1. About These Terms

These Website Terms & Conditions govern your access to and use of www.coachthinus.com and the information, resources and functionality made available through the website.

By continuing to use the website, you acknowledge that your use is subject to these Terms, together with applicable laws and the policies referred to in them.

These Website Terms & Conditions do not, by themselves, create a formal ongoing coaching relationship. A formal ongoing coaching relationship begins only when the applicable coaching arrangements and terms have been separately agreed and the required intake documentation and consents have been completed.

2. Use of the Website

The website is provided for lawful, personal and legitimate purposes, including learning about my coaching services, accessing information and resources, making enquiries and booking available calls or services.

You may not deliberately misuse the website or its functionality, attempt to gain unauthorised access to the website or related systems, interfere with its operation or security, introduce malicious software, impersonate another person, knowingly submit false information, misuse communication forms, or use the website for unlawful purposes.

I take reasonable care in maintaining the website but cannot guarantee that it will always be available, uninterrupted, error-free or free from technical difficulties. Website content, functionality or availability may be changed or temporarily interrupted from time to time for updates, maintenance, security, technical reasons or circumstances outside my reasonable control.

3. Intellectual Property

Website content and original materials created by Thinus Maritz are protected by applicable intellectual-property laws. This may include original written content, graphics, photographs owned by me, videos, downloadable resources, branding and other original materials made available through the website.

Unless otherwise stated, visitors may access, view and, where functionality is provided, download materials for their own personal and non-commercial use.

Content may not be copied, reproduced, republished, sold, distributed, modified, presented as another person's work, or used commercially without prior written permission, except where permitted by law. Intellectual property belonging to third parties remains the property of its respective owners.

4. Website Information and Coaching Disclaimer

Information made available through the website, including articles, videos, downloadable resources, exercises and other content, is provided for general informational, educational and personal-development purposes and should not be treated as personalised coaching or advice for your individual circumstances.

My coaching services operate within a defined professional scope and are not intended to replace medical, psychological, psychiatric, legal, financial or other regulated professional services where those services are required.

Coaching outcomes differ from person to person and no particular result or outcome can be guaranteed. A person's participation, choices, actions, circumstances and other individual factors may all influence their experience and outcomes.

5. Third-Party Links, Platforms and Resources

This website may contain links to third-party websites, platforms, services or resources for convenience, information or to support access to my services.

These third parties operate independently and may have their own terms, privacy practices, security measures and content. I do not control those third parties and cannot accept responsibility for their availability, content, policies or practices.

The inclusion of a link does not necessarily constitute an endorsement of everything provided, stated or offered by that third party. You are encouraged to review the relevant terms and privacy information before using an external service or providing personal information to it.

6. Privacy, Personal Information and Tracking Technologies

Personal information submitted through this website, including through enquiry forms, bookings, lead magnets, mailing-list registrations or other website functionality, will be handled in accordance with my Privacy Policy and applicable data-protection requirements.

By submitting information through the website, you acknowledge that the information will be processed for the purpose for which it was provided and for other compatible or lawfully permitted purposes described in the Privacy Policy. Where consent is required for a particular type of processing, including certain direct-marketing activities, appropriate consent or choice will be obtained separately where required.

The website uses, or may use, cookies and similar technologies for website functionality, analytics, performance and marketing purposes. This may include the Meta Pixel and related Meta business and analytics tools where these are active on the website. Further information is provided in the Privacy Policy, and appropriate information, choices or consent mechanisms will be provided where required by applicable law.

I take reasonable measures to protect personal information. However, information transmitted over the internet cannot be guaranteed to be completely secure, and visitors should take reasonable care when submitting information electronically.

7. Reliance on Website Information and Limitation of Liability

I take reasonable care in preparing and maintaining website content. Because the information is general rather than tailored to your individual circumstances, you remain responsible for deciding whether and how it is appropriate for you and for the decisions and actions you take based upon it.

While reasonable care is taken in operating the website, I do not guarantee that all content will always be complete, current or free from errors.

To the extent permitted by applicable law, I will not be responsible for loss or damage arising solely from unreasonable reliance on general website information, circumstances outside my reasonable control, or the independent actions or services of third parties.

Nothing in these Terms is intended to exclude or limit any right or liability that cannot lawfully be excluded or limited under applicable law.

8. Electronic Communications, Enquiries and Clarity Calls

The website may provide ways for you to contact me, submit an enquiry, request information, book a clarity call or express interest in coaching services.

A clarity call provides an opportunity for us to explore what you are experiencing, what you would like to change or achieve, and whether working together may be appropriate. The conversation may include coaching questions, reflection, challenge or initial coaching guidance where appropriate.

Participating in a clarity call does not, by itself, enrol you in a coaching programme or establish a formal ongoing coaching relationship. A formal ongoing coaching relationship begins once we have agreed to work together and the applicable coaching arrangements, terms, intake documentation and consents have been completed.

Submitting an enquiry or booking a clarity call does not guarantee acceptance into, or availability of, a coaching programme.

I will take reasonable care when responding to electronic communications, but delivery or receipt of electronic messages cannot always be guaranteed. If a matter is important or time-sensitive and you have not received a response, you are encouraged to follow up using the contact details provided on the website.

9. Changes to the Website and These Terms

Website content, resources, design, functionality and information may be edited, updated, added to or removed from time to time as the website and my services develop. Ordinary website updates and content changes do not require individual or advance notice to website visitors.

These Website Terms & Conditions may also be updated where reasonably necessary, including to reflect changes to the website, my business practices, applicable legal requirements or the services and functionality made available through the website.

The current version of these Terms will be available on the website and will indicate when it was last updated. Where a change to these Terms is material and additional notice is reasonably appropriate, I may provide further notice through the website or another appropriate communication method.

Changes to these Website Terms do not retrospectively alter the terms of an existing coaching agreement. Any changes affecting an ongoing coaching relationship will be dealt with separately and in accordance with the applicable coaching agreement and applicable law.

10. Governing Law and Disputes

These Website Terms & Conditions are governed by the laws of the Republic of South Africa, subject to any mandatory rights or protections that may apply under applicable law.

If a concern or dispute arises in connection with the website or these Terms, I encourage you to contact me first so that we can attempt to resolve the matter reasonably and in good faith.

Where a dispute cannot be resolved directly, either party retains the right to pursue any remedy or dispute-resolution process available under applicable law. Nothing in these Terms is intended to prevent a person from exercising any consumer right, approaching an appropriate regulatory or dispute-resolution body, or seeking legal relief where they are entitled to do so.

11. Restriction or Suspension of Website Access

I may restrict, suspend or block access to the website, or to particular website functionality, where reasonably necessary to protect the website, my business, other users or third parties.

This may include circumstances involving unlawful activity, misuse of website functionality or communication forms, attempts to gain unauthorised access, interference with the operation or security of the website, malicious activity, or other conduct that materially breaches these Website Terms.

Any restriction or suspension of website access under these Terms relates to use of the website and does not, by itself, terminate or alter an existing coaching agreement.

12. Severability and Related Documents

If any provision of these Website Terms & Conditions is found to be unlawful, invalid or unenforceable under applicable law, that provision will be interpreted or limited to the extent reasonably necessary and permitted by law. The remaining provisions will continue to apply.

These Website Terms should be read together with the Privacy Policy and any other policies or notices specifically applicable to particular website functionality, resources or services. Where a separate agreement or policy applies to a specific service or relationship, that document governs that specific matter to the extent applicable.

These Terms constitute the terms governing use of this website, together with any policies or notices expressly incorporated or referred to in them. They do not replace, amend or override a separate coaching agreement or other agreement entered into between you and Thinus Maritz.

13. Business Identity and Contact Information

This website is operated by Thinus Maritz, providing primarily online coaching services from South Africa.

Current contact information and other applicable business information will be made available through the website and/or as part of the relevant contracting process, in accordance with applicable legal requirements.

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