Terms & Conditions for the 20/80 French Pack and Digital Training Products

Effective Date: 24/09/2025

These Terms & Conditions ("Terms") govern your purchase and use of the digital training products provided by **Le French Café**. By purchasing or accessing our courses, you agree to these Terms.

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1. Digital Products

- Our courses are delivered digitally, including PDFs, videos, audios, and online modules.
- No physical products will be shipped.

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2. Access to the Training

- After purchase, you will receive login details to access your training space.
- Access is granted for the account linked to the email you used at checkout.
- You are responsible for maintaining the confidentiality of your login credentials.
- Sharing your login or account access with others is strictly prohibited.

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3. Intellectual Property

- All content, including videos, audios, PDFs, and written materials, is **copyrighted** and belongs to Le French Café
- You may **use the content for personal learning only**.
- You may not distribute, sell, or share any materials without written permission.

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4. Payments and Refunds

- Payments are processed securely via [Systeme.io / payment processor].

ONLINE COURSES, DIGITAL PRODUCTS

For certain products, online courses, and challenges (such as the "20/80 French Packs," related eBooks), the withdrawal period **does not apply** to services consisting of digital content provided on an intangible medium (videos, PDFs, audios, online modules, etc.), for which you have given your **express prior consent** to start immediately after your order is confirmed, and for which you have **expressly waived your right of withdrawal**.

THEREFORE, IF YOU LOG INTO THE ONLINE PLATFORM AND ACCESS THE COURSE OR PROGRAM CONTENT, OPEN THE EMAILS YOU RECEIVE, OR DOWNLOAD ANY MATERIALS MADE AVAILABLE TO YOU BEFORE THE END OF THE WITHDRAWAL PERIOD, YOU UNDERSTAND THAT YOU ARE EXPRESSLY WAIVING YOUR RIGHT OF WITHDRAWAL.

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5. Coaching Sessions (Premium Pack Only)

- Coaching sessions are personal and non-transferable.
- You must schedule your session by contacting us via email.
- Missed sessions or cancellations without at least 24 hours' notice may not be refunded.

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6. Limitation of Liability

- We make every effort to ensure our content is accurate and effective.
- We are not responsible for any outcomes or results from using the course materials.
- Use of the courses is at your own risk.

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7. Governing Law

- These Terms are governed by the laws of France.
- Any disputes arising from these Terms will be resolved in the competent courts of France.

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8. Order Cancellation

- At the time of purchase, once you submit your payment, the transaction is **immediately processed** after verification by the bank handling the operation.
- Your commitment to pay by credit/debit card is **irrevocable**, meaning that by providing your card information during checkout, you authorize us to charge the card immediately for the full order amount.
- You confirm that you are the **legal cardholder** and that you are legally entitled to use the card.
- In the event of an error or if the card cannot be charged, the sale will be **automatically cancelled**, and no access to the training will be granted.

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9. Cancellation and Withdrawal (Right of Withdrawal)

9.1 Right of Withdrawal Beneficiaries

Consumers may in certain cases benefit from a right of withdrawal. Please note that consumer withdrawal rights **do not apply to contracts concluded with a business** if:

1. The object of the contract falls within the business's main activity, or the business has at least six (6) employees.

9.2 Conditions of Withdrawal

Under applicable consumer law for distance contracts (online or telephone), you generally have **14 calendar days** to withdraw from your order, request

a refund, and change your mind **without justification or penalty** (except for possible return costs if applicable).

- This 14-day period begins the day **after the contract is concluded** (the day after your payment is confirmed).
- If the period ends on a weekend or public holiday, it is extended to the next working day.

9.3 Waiver of the Right of Withdrawal for Digital Products

For certain **digital products and online courses** (such as the *20/80 French Pack* and related eBooks), the right of withdrawal **does not apply** once the content is made available on an intangible medium (videos, PDFs, audios, etc.) **and you have given express consent** for immediate access after purchase.

By **logging into the training space**, **accessing course content**, **opening emails**, or **downloading any digital materials** before the end of the 14-day withdrawal period, you **explicitly acknowledge and waive your right of withdrawal**.

Note: This waiver of withdrawal rights applies to **EU customers only**.

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10. Updates to Content

- We reserve the right to update or modify course content at any time.
- Any updates will be automatically available in your training space.

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11. Privacy and Data Protection

- We collect and process personal data (name, email, payment info) to provide your training and support.
- Your data is handled in accordance with GDPR (for EU customers) and applicable privacy laws.
- We do **not sell or share your data** with third parties except for payment processing.

12. Contact

For questions, support, or refund requests, contact:
Email: contact@murielfrenchteacher.fr
Website: https :www.murielfrenchteacher.fr