



# Just Care Community – Terms & Conditions

Last updated: 21st January 2026

## 1. About Us

Just Care Community (“JCC”, “we”, “us”, “our”) is an online platform providing information, guidance, templates, and community resources for independent carers and families arranging private care.

**JCC does not provide care services, does not employ carers, and does not act as an agency or intermediary.**

We are a support and education platform only.

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## 2. Who These Terms Apply To

These Terms apply to all users of Just Care Community, including:

- Carers (free or paid members)
- Families / individuals seeking information
- Community members accessing content, tools, or resources

By using this website or any JCC resources, you agree to these Terms.

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## 3. What JCC Does (and Does Not Do)

## **We DO:**

- Provide educational content, guidance, and templates
- Offer optional paid memberships for enhanced resources
- Support ethical, transparent, independent care arrangements
- Facilitate community discussion and learning

## **We DO NOT:**

- Vet, employ, supervise, or manage carers
- Match carers to families
- Set rates, schedules, or terms of care
- Handle payments between carers and families
- Accept responsibility for care arrangements or outcomes

All care arrangements are **private agreements** between carers and families.

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## **4. Memberships & Payments**

### **Paid Memberships:**

- Fees are charged on a monthly basis unless stated otherwise
- Early adopter / founder pricing is subject to specific terms at sign-up
- Membership benefits apply only while your subscription is active

### **Cancellations:**

- You may cancel at any time via your account
- Access continues until the end of the paid billing period
- Any grace or return periods are subject to published terms at the time of cancellation

No refunds are provided for partial billing periods unless legally required.

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## 5. Use of Templates & Resources

All templates, guides, and documents provided by JCC are:

- For **guidance only**
- Not legal advice
- Intended to support best practice, not replace professional advice

Users are responsible for:

- Ensuring documents are appropriate for their situation
- Seeking legal, tax, or professional advice where needed
- Customising templates correctly

JCC accepts no liability for misuse or incorrect application of resources.

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## 6. Community Conduct

We aim to keep JCC a respectful, supportive space.

You agree not to:

- Harass, bully, or discriminate against others
- Share false or misleading information
- Copy, redistribute, or resell JCC content
- Promote unsafe, illegal, or unethical care practices

We reserve the right to suspend or remove access if these standards are breached.

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## 7. Intellectual Property

All content on Just Care Community — including text, templates, branding, and materials — is owned by JCC unless stated otherwise.

You may:

- Use resources for your own personal or professional care arrangements

You may NOT:

- Resell, distribute, or publish JCC materials
  - Share paid content outside your membership
  - Represent JCC content as your own
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## 8. Limitation of Liability

To the fullest extent permitted by law:

- JCC is not liable for any loss, injury, dispute, or damages arising from care arrangements
- Use of the platform is at your own risk
- Responsibility for care decisions lies solely with carers and families involved

Nothing in these Terms excludes liability where unlawful to do so.

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## 9. Data & Privacy

Personal data is handled in accordance with our **Privacy Policy**.

JCC collects only minimal information required for membership and communication and does not sell personal data.

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## 10. Changes to These Terms

We may update these Terms occasionally.  
The latest version will always be published on this page.

Continued use of the platform means you accept any updates.

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## 11. Governing Law

These Terms are governed by the laws of **England & Wales**, with consideration of applicable **UK GDPR and EU GDPR** where relevant.

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## 12. Contact

For questions about these Terms, contact:

 [hello@justcarecommunity.com](mailto:hello@justcarecommunity.com)

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### **Founder note:**

*Just Care Community exists to protect carers and families by encouraging clarity, kindness, and responsibility — not by controlling or profiting from care itself.*