

Terms and Conditions

Effective Date: 18/07/2025

Company: Educated Character

Contact Email: leslie@educatedcharacter.com

1. Introduction

These Terms and Conditions ("Terms") govern your access to and use of the services, content, and products provided by Educated Character ("the Company", "we", "us", or "our"), including but not limited to online courses, coaching, community access, and downloadable resources delivered via Mighty Networks or other platforms.

By registering, purchasing, or accessing any part of our services, you agree to be bound by these Terms.

By using our services, you consent to the collection and use of your personal data in accordance with our forthcoming Privacy Policy and UK GDPR requirements.

2. Eligibility

- Our services are available worldwide.
 - Users must be at least 18 years old or have the consent of a legal guardian.
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3. Registration and Access

- You may be required to create an account on our platform (e.g., Mighty Networks) to access certain content and services.
 - You are solely responsible for maintaining the confidentiality of your login credentials and for all activities conducted under your account.
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4. Payments and Refunds

- We currently accept payments via bank transfer, PayPal, Stripe, and American Express (subject to availability).
- All payments must be made in full before accessing paid content.
- Except where required by law, digital products and services are **non-refundable**. Refund requests may only be considered at the sole discretion of Educated Character and must be submitted in writing within **14 days** of purchase.

5. Intellectual Property and Content Usage

- All content, including the Horizon Thinking framework, is protected by copyright and intellectual property laws and remains the sole property of **Leslie Anthony Dixon and/or Educated Character**.
- You may download course and program materials solely for **personal, non-commercial use**.
- You may not copy, share, resell, distribute, modify, or publicly display any part of our content without our express written consent.

6. Prohibited Conduct

You agree not to:

- Violate any applicable law or regulation;
- Share your account access with unauthorized users;
- Use our materials commercially, fraudulently, or in competition with us;
- Interfere with platform functionality, security, or other users' access.

7. User-Generated Content

- If you post, upload, or submit any content (including comments, testimonials, or community discussion posts), you grant us a **non-exclusive, royalty-free, worldwide license** to use, reproduce, modify, publish, or display such content for promotional, educational, or marketing purposes.
- You confirm you have the necessary rights to post such content and that it does not infringe on any third-party rights.
- We are not responsible for user-generated content but reserve the right to remove it at our discretion.

8. Termination and Suspension

- We reserve the right to terminate or suspend your access at any time, without notice, for any breach of these Terms, misuse of content, or behaviour deemed inappropriate.

- We may discontinue services or remove content at our discretion without liability.
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9. Disclaimers

- Our content is for **educational purposes only**.
 - It does not constitute legal, medical, mental health, or financial advice.
 - We make no guarantees about specific outcomes or results. By using our services, you acknowledge that all decisions and actions are your sole responsibility.
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10. Limitation of Liability

- To the fullest extent permitted by law, Educated Character shall not be liable for any indirect, incidental, special, or consequential damages resulting from the use of our services.
 - Our total liability to you, whether in contract, tort, or otherwise, shall not exceed the total amount you paid to Educated Character in the **12 months** preceding the claim.
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11. Force Majeure

We shall not be liable for any delay or failure in performance caused by circumstances beyond our reasonable control, including but not limited to acts of God, natural disasters, pandemics, technical failures, or government restrictions.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of **England and Wales**.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Updates

We may update these Terms from time to time. Continued use of our services after changes have been published constitutes your acceptance of the revised Terms.

14. Non-Transferability of Access

Access to any product, service, course, or membership provided by Educated Character is **strictly personal and non-transferable**. You may not resell, share, assign, or sublicense your access without our express written permission.

15. Entire Agreement

These Terms constitute the entire agreement between you and Educated Character and supersede all prior agreements, understandings, or representations.

For questions or concerns, please contact us at:

 leslie@educatedcharacter.com