

THE  
FIELD GUIDE *to*  
DUMB KARENS  
*of* NORTH AMERICA



A FREE excerpt from the Upcoming Book...

# Karensus Maximus

*“I need to speak to the manager of humanity.”*

## Taxonomic Classification:

Vocalis Entitledae / Complaintus Eternalis

Common Name: The Ultimate Customer Complainant

Population Status: Alarmingly common, population spikes during retail sales, airline delays, and HOA meetings.

## Overview

Among the most volatile subspecies of modern Homo Sapiens, Karensus Maximus thrives wherever rules, policies, or basic reality can be challenged. Recognizable by its triangular haircut of intimidation and aura of righteous indignation, this species feeds exclusively on perceived injustice—real or imagined.

Their natural defense mechanism? A high-pitched cry beginning with the ritual incantation:

*“Excuse meeee, but this is unacceptable!”*

Unevolved in empathy yet highly adapted for escalation, Karensus Maximus can transform a minor inconvenience—a lukewarm latte, an expired coupon, a polite delay—into a full-scale sociological event within seconds.

## Also Known As:

- Entitlementae Loudmouthica
- Complaina Everreadyus
- Assertivus Without Cause

## Defining Characteristics

- Hair cut to aerodynamic angles for faster confrontation.
- Emotional plumage includes crossbody purse, receipt folder, and expression of permanent disbelief.
- Natural posture: phone raised to record perceived injustice, thumb hovering over “post to Facebook.”
- Special call display: “I need your manager’s name and your employee ID?”

## Habitat & Range

Found primarily in:

- Retail stores minutes before closing.
- Airline counters during weather delays.
- HOA meetings, social-media comment sections, and customer-service phone queues.
- Migratory behavior peaks between holiday seasons and policy changes.

## **Diet**

Lives entirely on indignation, venti-sized caffeine, and discount coupons “that should still work.”

Occasionally supplements with the sweet nectar of validation from online echo chambers.

## **Aggression Display**

- Begins confrontation with faux politeness, escalating within 30 seconds to CAPS-LOCK fury.
- Records video “for evidence,” later uploads with caption “Just trying to hold people accountable.”
- Weaponizes phrases like “As a taxpayer,” “For the price I pay,” and “I know my rights.”

## **Call of the Wild**

- “I want it in writing!”
- “This isn’t about the money, it’s about the principle.”
- “No one else seems to care, so I had to say something.”

## **Threats & Predators**

- Automated phone menus.
- Customer-survey links that don’t load.
- Other Karensus Maximus competing for attention in the same line.

## **Fun Fact**

When filmed mid-rant, Karensus Maximus believes it is starring in a justice documentary. The rest of the world calls it a “viral TikTok.”

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