



## **Cancellation and Refund Policy**

All contracts are binding. I do not offer refunds on coaching services. I am here to coach you to your highest level of success, and part of that is requiring a commitment from you that you are fully invested in your coaching package. When refunds are an option, you can have “one foot in” the work, and “one foot out” the door. It is to YOUR benefit to decide BEFORE purchasing your package and committing to work with me that I am the right coach for you. If you’re in, you need to be 100% in, just as I will be for you.

Should you need to reschedule a coaching session, you may do so by providing 48 hours' notice in advance of your session and rescheduling it within a week of the originally scheduled date. Sessions not cancelled 48 hours in advance will not be eligible for make-ups. You must prioritize this work to fully benefit from your coaching package.

### **No Refunds**

All sales are final, and the Company does not offer any money-back guarantees. You recognize and agree that you shall not be entitled to a refund for any purchase under any circumstances.

Because our products are digital, all sales are final, and we do not offer refunds or money-back guarantees on any of our services, digital products, courses, programs, classes, live events, coaching, or masterminds.

If you purchase a program at full price and it later goes on sale, you will not be eligible for a refund or price adjustment. Likewise, purchases made with a promotional discount are non-refundable. This policy allows us to offer special savings at times while maintaining the integrity and value of our programs for all customers.

Should your purchase of any product be governed by any other terms regarding refunds, those terms for that specific product / those specific products will supersede this general provision. If you were directed to this page at your point of checkout, these terms control, and there are no refunds available.

### **Definition of “Lifetime Access” or “Unlimited Access”**

“Lifetime access” or “unlimited access” means you’ll have access to the course or program content for as long as the course or program is available and actively offered.