

Contact Us

We're here to help.

If you have any questions about our programs, your account, billing, or anything else related to your experience, don't hesitate to reach out.

Our team will respond within **24 to 48 business hours**.



Contact Support

Email: contact@thesynthesia.com

Hours of Operation:

Monday – Friday, 9AM – 6PM (CET)

Closed weekends and Swiss public holidays.



For Legal or Business Inquiries

Mailing Address:

Romain Egger
Rte de la Pierre
1024 Ecublens, Switzerland

Data Protection Contact (GDPR/CCPA):

contact@thesynthesia.com



Data Requests

You may request access, deletion, or modification of your personal data at any time.

To do so, email: **contact@thesynthesia.com** with the subject line:

“Data Access Request” or “Right to be Forgotten”.

We take your privacy seriously and operate in full compliance with GDPR (EU) and CCPA (US).



Additional Notes

- We do not offer live chat or phone support at this time — all inquiries must be submitted via email.
- Please check our **[FAQ]** and **[Terms & Conditions]** for common questions before reaching out.
- Response times may be slightly longer during promotions or launch periods — thank you for your patience!