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## **TECH ZERO CLICKS FRAME**

*A Strategic Audit Framework for Seamless  
Digital Modernisation in Supply Chain SMEs*

By Kilian Perez – Tech Advisor for SMBs  
in the Supply Chain



The **Tech Zero Clicks Frame** is a lightweight, no-nonsense audit methodology designed to assess, validate, and future-proof the technology ecosystem of SMEs in the logistics and supply chain sectors.

By focusing on low-code integrations, connected platforms, and secure digital infrastructure, this framework removes unnecessary complexity and ensures maximum operational uptime with minimum human input.

## Framework Objectives

- Accelerate Digital Transformation using modular ERP/CRM systems
- Enhance Operational Visibility through IoT, AI, and Computer Vision integrations
- Minimise User Friction through automation and low-touch workflows
- Fortify Cyber Defences with robust network and data layer security
- Enable Future Scalability with interoperable, open architectures



# Framework Phases

## 1. Discovery & Business Alignment

- Stakeholder Interviews
- Identify bottlenecks in manual or legacy processes
- Capture tech stack inventory & vendor landscape
- Define measurable outcomes (KPI: ROI, downtime, adoption)

 Deliverable: Business Technology Impact Matrix


## 2. Process Mapping & Tech Flow Audit

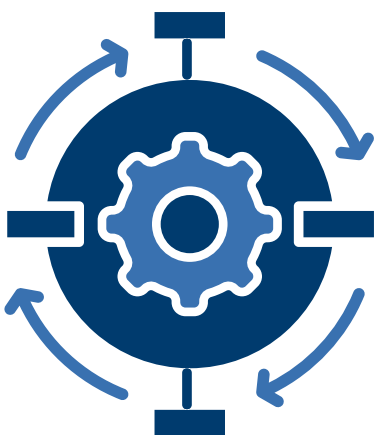
- Visual mapping of supply chain process flows
- Identify integration gaps across ERP, CRM, WMS, TMS
- Assess cloud/on-premise hybrid dependencies
- Capture low-code/AI readiness

 Deliverable: Zero Clicks Blueprint Map

## 3. AI & Automation Readiness Score

- Evaluation of current workflows suitable for AI integration
- Security audit on exposed or under-protected endpoints
- Edge-readiness review for IoT/CV workloads (e.g., yard visibility)

 Deliverable: AI & Automation Readiness Scorecard



# Framework Phases

## 4. Infrastructure & Security Assessment

- Cyber hygiene baseline check (firewall, MFA, data encryption)
- Network segmentation and remote access audit
- Backup/restore strategy with RPO/RTO benchmarks
- Supplier/vendor risk matrix
- 

 Deliverable: Resilience & Risk Assessment Sheet

## 5. Strategic Roadmap with Zero Clicks Priorities

- Quick wins vs. long-term gains (90/180/365-day initiatives)
- Recommended vendors/platforms for AI, low-code ERP, CRM
- Implementation effort vs. impact analysis
- Governance & compliance considerations

 Deliverable: Strategic Technology Playbook

### Why “Zero Clicks”?

The vision behind this audit is intelligent automation without user dependency. From AI-led forecasting to computer-vision dock monitoring, the goal is minimal clicks, maximal insight – hence “Zero Clicks.”



## Next Steps

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