

Terms and Conditions of Sale

Last updated: 16 July 2025

These Terms and Conditions of Sale govern the purchase and use of online courses offered by **Every Bird Records CIC**, a community interest company registered in England and Wales, via its website <https://everybirdrecords.uk> ("we", "us", "our").

By purchasing a course, you ("you", "your", "user") agree to be bound by these Terms and Conditions.

1. Eligibility and Access

Upon successful purchase, you will receive an email invitation to create an account on our course platform, hosted by **Systeme.io**. Access to the course is granted via this account. It is your responsibility to keep your login details secure and confidential.

Courses are intended for adult learners. By purchasing, you confirm that you are at least 18 years old or have the consent of a parent or legal guardian.

2. Course Content and Usage

The course is delivered entirely online and includes video lessons, written materials, and downloadable resources.

The course content is for your **personal, non-commercial use only**. You must not reproduce, share, resell, or distribute any part of the course without our prior written permission.

Some materials may be downloadable for your personal use, but the core content is view-only and accessible through your Systeme.io account.

3. Payments and Pricing

All prices are shown in GBP (£). From time to time, we may offer promotional prices. Prices are subject to change, but changes will not affect purchases already made.

Payments are securely processed through Systeme.io and their approved payment providers including and not limited to PayPal and Stripe. By completing your purchase, you also agree to their payment terms and conditions.

4. Refund Policy

We want you to feel confident and comfortable with your purchase.

If you find that the course isn't right for you, you can request a full refund within 7 days, no questions asked. Just email us at **support@sofa2stage.com** within that time frame and we'll process your refund as soon as possible.

Please note: While the course is mostly view-only, it does include some downloadable resources. By requesting a refund, you agree that you will no longer have access to the course content or any materials you may have downloaded.

This refund policy is in line with your rights under UK consumer law.

Please ensure that you are certain before purchasing. If you have any questions, email us at **support@sofa2stage.com** before completing your order.

5. Account Termination or Suspension

We reserve the right to suspend or permanently revoke your access without notice if we believe you have breached these Terms. This includes, but is not limited to, unauthorised sharing of content, misuse of resources, or abusive behaviour.

6. Intellectual Property

All content within the course is the property of Every Bird Records CIC or its licensed contributors. You may not copy, distribute, or create derivative works from any part of the content without our written consent.

7. Limitation of Liability

To the extent permitted by law, Every Bird Records CIC shall not be liable for any indirect or consequential loss, or for any loss of profits, revenue, or data, arising out of your use of the course.

Our maximum total liability to you shall not exceed the amount paid by you for the course.

8. Customer Support and Contact

If you need assistance with your course access, content, or these terms, you can reach us at:

 support@sofa2stage.com

9. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the English courts.

10. Updates to These Terms

We may update these Terms occasionally. Your continued use of the course after changes are published means you accept the updated Terms.

By continuing to use our website placing an order with us, you agree to these terms and conditions of Sale.

