

Range Bud Privacy Policy

Effective Date: 29/07/2025

Owner: Jessica J Dengate

Contact Email: support@rangebud.app

Location: Melbourne, Australia

1. Introduction

This Privacy Policy outlines how Range Bud ("we", "our", or "us") collects, uses, stores, and discloses your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

By using the Range Bud mobile app ("the App"), you agree to the terms of this Privacy Policy.

2. What Information We Collect

We collect the following types of personal information:

- Name
- Email address
- Country/Nationality
- Golf skill level
- Golf practice and performance data
- Timezone

We do **not** collect your date of birth, gender, payment information, IP address, device data, or any photos or videos.

3. How We Collect It

Your data is collected through:

- Sign-up forms within the App
- Forms and logs related to your golf practice history

We do not collect user-generated content or data from third-party sources.

4. Why We Collect Your Information

We use your data for the following purposes:

- To create and manage your account
 - To generate personalized practice plans
 - To store and display your golf practice history
 - To improve app functionality and performance through analytics
 - To provide customer support
 - To send marketing communications (if you opt in)
 - To ensure correct display of data based on your timezone
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5. Data Storage & Retention

Your data is securely stored using Supabase (cloud database). We retain your information:

- While your account remains active
 - For up to 12 months after deletion, unless otherwise required by law
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6. Third Parties

We share limited data with trusted third-party providers:

- Supabase – data storage
- Systeme.io – email communication
- Google Analytics – usage tracking and app improvement

We do **not** collect or share payment data. All payments are processed via Google Play or the Apple App Store.

7. Your Rights

You have the right to:

- Access and review your personal information
- Request corrections or updates
- Request deletion of your account and all associated data

These options can be accessed through the app or by emailing us directly.

8. Children's Privacy

Range Bud is available to users under 18. We encourage parental oversight, especially for children under 13. We do not knowingly collect personal data from children under 13 without parental consent.

9. International Users

Range Bud is available globally. By using the app, you consent to your data being stored on servers that may be located outside your country, including in Australia or regions where our service providers operate.

10. Changes to This Policy

We may update this policy periodically. Updates will be posted in the app and on our website. Continued use of the app constitutes acceptance of the revised policy.

11. Contact Us

If you have questions or would like to make a privacy request, please contact:

Jessica J Dengate
Melbourne, Australia
support@rangebud.app