

Terms & Conditions – Energy SOS Session

By purchasing an Energy SOS Session from Infinite Energy Within, you acknowledge that you have read, understood, and agree to the following Terms & Conditions.

Description of Service

The Energy SOS Session is a 20-minute live online energy wellness session designed to support relaxation, stress reduction, emotional balance, and overall well-being. Sessions are conducted remotely via WhatsApp or Zoom.

Booking

Following your purchase, you will receive an email with instructions on emailing or messaging Heidi at Infinite Energy Within to schedule your session. Appointments are generally available within 12–24 hours of purchase, subject to availability. Appointments can be made for a later date as well.

Client Responsibility

You understand that your participation is voluntary and that you are responsible for your own physical, mental, emotional, and spiritual well-being during and after the session.

Every person's experience is unique. Individual results will vary, and no specific outcome or result is guaranteed.

Not Medical or Mental Health Treatment

The Energy SOS Session is a complementary wellness service. It is not intended to diagnose, treat, cure, or prevent any medical or psychological condition.

This service is not a substitute for medical care, mental health treatment, psychotherapy, occupational therapy, or advice from a licensed healthcare professional. If you have concerns regarding your health, you should consult your physician or other qualified healthcare provider.

If you are experiencing a medical emergency or are in crisis, call your local emergency services immediately to request support/care or call a crisis line. This Energy SOS session is not geared towards acute crisis situations.

This Energy SOS Session is offered as a complementary wellness service and is not provided as Occupational Therapy or psychotherapy.

Confidentiality

Information shared during your session will be treated respectfully and kept confidential, except where disclosure is required by law or where there is a risk of serious harm to yourself or others.

Cancellation & Rescheduling

If you need to reschedule your appointment, please provide as much notice as possible.

Missed appointments or cancellations made with less than 5 hours' notice may not be eligible for rescheduling.

Refund Policy

Due to the nature of this personalized service and the reservation of the agreed upon appointment time, all sales are final.

If a technical issue occurs on our end which prevents the session from taking place, we will gladly reschedule your session at no additional cost.

Technology

Clients are responsible for ensuring they have a stable internet connection and access to WhatsApp or Zoom depending on the agreed upon meeting location at the scheduled appointment time.

Limitation of Liability

By participating in this session, you accept full responsibility for your choices, actions, and outcomes. Infinite Energy Within and Heidi McLarty shall not be held liable for any direct, indirect, incidental, or consequential damages arising from participation in this service.

Agreement

By completing your purchase, you acknowledge that you have read, understood, and voluntarily agree to these Terms & Conditions.