

Privacy Policy — Tech with Jackie

Last updated: October 2026

Your privacy matters to us. This policy explains how Tech with Jackie (operated by Jackie Tarling) collects, uses, and protects your personal data in accordance with the UK GDPR and the Data (Use and Access) Act 2025.

Who We Are

Tech with Jackie is an online business supporting coaches over 40 who require support setting up an online business or transferring from another platform. Our data controller is:

Name	Jackie Tarling
Email	jackie@jackietarling.com
Website	www.jackietarling.com

What Data We Collect

We may collect and process the following:

- Name and email address (when you join our email list, community, or purchase a service)
- Payment information (processed securely via Stripe — we do not store card details)
- Usage data from our website (via cookies — see Cookie Policy below)
- Communications you send to us

How We Use Your Data

We use your data to:

- Deliver services you have purchased

- Send you emails you have opted in to receive
- Manage your Skool community membership
- Improve our content and services
- Comply with our legal obligations

Our lawful bases for processing are: your consent, performance of a contract, and — where applicable — our legitimate interests in running and improving our business.

Cookies

Our website uses cookies. Some cookies are essential for the site to function. We also use analytics cookies to understand how people use our content. Under the Data (Use and Access) Act 2025, certain analytics cookies may now be used without explicit consent, but we will always be transparent about what we use. You can manage your cookie preferences via the cookie banner on our site.

Sharing Your Data

We do not sell your data. We share it only with trusted third-party tools that help us run our business:

- Skool (community platform)
- Systeme.io (email and funnel platform)
- Stripe (payment processing)
- Tally.so (forms)
- Microsoft (Teams — used for online support)

All third parties are required to handle your data in compliance with UK data protection law.

Your Rights

Under UK GDPR, you have the right to:

- Access the personal data we hold about you
- Correct inaccurate data
- Request deletion of your data

- Withdraw consent at any time
- Object to processing based on legitimate interests
- Complain to us or to the ICO

To exercise any of these rights, email us at jackie@jackietarling.com with the subject line “Data Request”.

How to Make a Data Protection Complaint

From 19 June 2026, you have a statutory right to complain directly to us about how your personal data has been handled before approaching the ICO.

If you have a concern about the way we have collected, used, or handled your personal data, please contact us:

Email	jackie@jackietarling.com
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Subject line	Data Protection Complaint
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We will acknowledge your complaint within 30 days and provide a full response as soon as reasonably practicable. Full details of our complaints process are available on request.

If you are not satisfied with our response, you may escalate to the Information Commissioner’s Office (ICO):

- Website: www.ico.org.uk
- Phone: 0303 123 1113

Data Retention

We retain your personal data only for as long as necessary. Email subscribers are removed from our active list when they unsubscribe.

Changes to This Policy

We may update this policy from time to time. The “Last updated” date at the top of this page will always reflect the most recent version.