



SPRAY CORK^{UK}

TERMS AND CONDITIONS FOR TRAINING SERVICES

PLEASE READ THESE TERMS CAREFULLY. These Terms and Conditions ("Terms") apply to all B2B training services provided by Spray Cork UK ("we", "us", "our") to the business entity purchasing the course ("you", "your"). By completing your purchase, you agree to be bound by these Terms.

1. THE CONTRACT

1.1. Nature of Contract: This is a Business-to-Business (B2B) contract. You confirm that you are purchasing the course for purposes relating to your trade, business, craft, or profession.

1.2. Formation: A legally binding contract is formed once payment is received in full and we issue a confirmation email.

2. PAYMENT & ACCESS

2.1. Advance Payment: Payment is required in full at the time of booking. Access to the in-person event and the digital training portal will not be granted until cleared funds are received.

2.2. Pricing: All prices are exclusive of VAT unless otherwise stated.

2.3. Digital Access: Upon payment, a single-user license is granted to access the training portal hosted on **Systeme.io**. Login credentials are for the registered attendee only and must not be shared.

3. IN-PERSON TRAINING & SUBSTITUTIONS

3.1. Attendance: You are responsible for ensuring you attend the scheduled date and location.

3.2. Instructor Substitution: We reserve the right to provide a substitute instructor of equal qualification and expertise if the advertised lead trainer is unavailable due to illness or unforeseen circumstances.

3.3. Conduct: We reserve the right to remove any attendee whose behavior is disruptive or offensive, without a refund.

3.4. Travel/Exclusions: We are not responsible for any travel, accommodation, or subsistence costs incurred by you.

3.5. Changes to Venue: We reserve the right to change the venue to one of a similar standard within a reasonable distance, providing at least 48 hours' notice (where possible).

4. CANCELLATIONS & REFUNDS

4.1. General Policy: As a B2B transaction, all sales are final.

4.2. Digital Content: Because access to the digital portal and downloadable templates is granted immediately upon payment, you acknowledge that you waive any right to a refund once the portal has been accessed.

4.3. Attendee Substitutions: You may substitute a different attendee from your business for the in-person event at any time prior to the course start date (at least 48 hours' notice) at no extra cost, provided you notify us in writing via email enquiries@spraycorkuk.co.uk.

4.4. Cancellation by Us: If we must cancel the event and cannot provide a substitute instructor or alternative date, we will offer a full refund of the course fee. Our liability is limited strictly to the fee paid to us.

5. INTELLECTUAL PROPERTY & LICENSING

5.1. Ownership: We remain the sole owner of all intellectual property rights in the course, the in-person presentation, and the digital materials (including videos, PDFs, and proprietary frameworks).

5.2. Single-User License: Your purchase grants you a non-exclusive, non-transferable license for **one individual** to use the materials.

5.3. Permitted Use of Templates: Where the course includes downloadable templates, checklists, or spreadsheets ("the Tools"), we grant you a perpetual license to use and adapt these Tools for your own **internal business operations only**.

5.4. Prohibitions: You shall not:

- Copy, share, or upload materials to a company-wide intranet or shared drive.
- Use our materials to create or sell a competing training product.
- Record the in-person session via video or audio without prior written consent.

5.5. Breach: Unauthorized sharing of login credentials or materials will result in immediate termination of access without refund. We reserve the right to charge an "Enterprise License Fee" for unauthorized distribution.

6. DATA PROTECTION (UK GDPR)

6.1. Data Processing: We process attendee data provided on the order form to fulfill the contract. This data is shared with our processors, **Systeme.io** (for hosting) and **Stripe** (for payment processing).

6.2. Privacy: We will not share attendee data with third parties for marketing purposes without explicit consent. For full details, please refer to our Privacy Policy.

7. LIMITATION OF LIABILITY

7.1. No Guarantees: While we provide expert training, we do not guarantee specific business outcomes or financial gains.

7.2. Liability Cap: Our total liability to you for any claim arising out of these Terms shall not exceed the total price paid for the course.

7.3. Indirect Loss: We are not liable for any indirect, consequential, or economic loss (including loss of profit).

8. FORCE MAJEURE

8.1. We shall not be in breach of these Terms nor liable for delay in performing, or failure to perform, any of our obligations if such delay or failure results from events, circumstances, or causes beyond our reasonable control.

8.2. Such events include, but are not limited to: strikes, transport strikes or major delays (including rail/flight cancellations), acts of God, pandemic, or government restrictions. In such an event, we will endeavor to reschedule the training or provide the content digitally.

9. GOVERNING LAW

These terms are governed by the laws of **England and Wales**. Any disputes will be subject to the exclusive jurisdiction of the English courts.