



HEARTLAND MEADOWS RETREAT

Heartland Meadows Retreat Pty Ltd
44 Meadows Lane Chatsworth QLD 4512
ABN 50 659 144 877 Ph: 0459 995 880
E: jenny@heartlandmeadows.com.au
W: www.heartlandmeadows.com.au

Cancellation Policy

I acknowledge that a deposit is required at the time of booking to secure my place at a Heartland Meadows Retreat. This deposit is non-refundable. However, should I cancel my booking more than three weeks prior to the scheduled retreat commencement date, the deposit may be transferred to another retreat, subject to availability. I understand that cancellations made within three weeks of the retreat start date are neither transferable nor refundable, as all preparation, materials, and associated costs will have already been allocated on my behalf. I accept and agree to these conditions as part of my booking.

Liability Waiver

I hereby acknowledge and agree to the terms and conditions outlined in this liability waiver before participating in any activities and/or staying at Heartland Meadows Retreat.

I understand and acknowledge that Heartland Meadows Retreat offers various activities, including but not limited to the use of a swimming pool, far-infrared sauna, participation in stretch and movement classes, meditation, nature walks, and the presence of horses on the property. I am aware that these activities involve inherent risks, including the risk of accidents, injuries, and potential exposure to illness or disease.

I acknowledge that Heartland Meadows Retreat staff members are not medical professionals, and any information or advice provided during my stay is not intended as medical advice but is solely their opinion and experience.

I voluntarily and knowingly assume all risks associated with participating in activities at Heartland Meadows Retreat. I release Heartland Meadows Retreat, its owners, employees, and affiliates from any liability for any injuries, damages, or loss that may occur during my stay.

I understand that the use of the swimming pool and far-infrared sauna carries certain risks, and I agree to follow all safety guidelines and instructions provided by Heartland Meadows Retreat staff while using these facilities. I understand that there are contraindications for the use of the far-infrared sauna and use this facility at my own risk.

I acknowledge that the horses and ponies on the property are not part of the retreat experience but are present on the premises. I understand that approaching or interacting with these horses is at my own risk, and I will exercise caution and follow any guidelines provided by Heartland Meadows Retreat staff. I agree to comply with all rules, guidelines, and instructions provided by Heartland Meadows Retreat staff during my stay. Failure to do so may result in my removal from the premises.

I understand that no alcohol is to be brought onto the property or onto the retreat centre, and no alcohol is served at Heartland Meadows Retreat. I agree to respect and comply with this policy throughout my stay.

In consideration of participating in activities at Heartland Meadows Retreat, I hereby release and discharge Heartland Meadows Retreat, its owners, employees, and affiliates from any and all claims, demands, causes of action, or liabilities, whether arising from negligence or otherwise, for personal injury, property damage, or any other loss sustained by me during my stay. I hereby release and waive all claims against Heartland Meadows Retreat P/L and any entities affiliated with the foregoing from liability for any and all loss, damage, injuries, claims, demands, lawsuit, expenses and any other liability of any kind, of or to me or any other person, directly or indirectly arising out of, or in connection with my visit or participation in any activity.

I further agree to hold harmless, indemnify and reimburse the Released Parties from and for any sums, costs or expenses incurred by any of the Released Parties or paid by them to any person (including me or my insurers) in connection with any accident, loss, damage, or injury sustained by me or others in connection with my attendance at or participation in, the above described activity. This means that I will reimburse the Released Parties if anyone makes a claim against them based on damages or injuries I may suffer.