

Privacy Policy for Maigic.pro

Last updated: November 2025

Your privacy is important to us. This Privacy Policy explains how **Maigic** (“we,” “our,” or “us”) collects, uses, and protects your personal information when you use our website and AI-based content generation services.

1. Information We Collect

We collect only the information necessary to provide, secure, and improve our services, always with your knowledge and consent.

Account Information:

When you subscribe or log in through Discord OAuth2 or Whop, we collect your Discord ID, email address (if shared), and subscription details.

Uploaded or Generated Data:

When you submit a YouTube link for transcript processing, we temporarily handle the video transcription and generated scripts (in text and PDF formats). These files are automatically deleted after processing.

Payment Information:

All payments are handled securely by our third-party provider **Whop**.

We never store your full payment details — only your subscription status, payment confirmation, and renewal information.

Technical Data:

We may collect limited technical information (e.g., IP address, device type, browser version, error logs) for analytics, diagnostics, and security purposes.

Legal Basis for Processing:

Data is processed under **Article 6(1)(b)** of the GDPR (performance of a contract) and, where applicable, **Article 6(1)(a)** (your consent).

2. How We Use Your Information

We use your data to:

- Provide and maintain Maigic’s AI script generation services.

- Process YouTube transcriptions and deliver generated content.
- Manage subscriptions and user access.
- Communicate with you regarding support or important updates.
- Ensure compliance with security, legal, and billing obligations.

We **never sell or rent personal data** to third parties.

3. Data Storage, Retention, and Deletion

Script and transcript data:

All transcripts and generated PDFs are handled ephemeraly and deleted automatically after processing.

Account and subscription data:

Retained as long as your subscription is active or required for legal and accounting purposes.

Storage location:

All data is hosted on secure **Google Cloud** servers located within the **European Union (europe-west4)**.

Deletion:

You may request permanent deletion of your account and personal data at any time by contacting **support@maigic.pro**.

4. Third-Party Services

We rely on trusted third-party providers to operate our platform securely and efficiently.

Service	Purpose
Google Cloud	Data hosting and transcript processing
Flask Server (Python)	Temporary processing of YouTube transcripts
Whop	Payment processing and subscription management
Discord	Authentication and bot-based access control

When data is transferred outside the European Economic Area, we rely on **Standard Contractual Clauses (SCCs)** approved by the European Commission to ensure GDPR compliance.

5. Your Rights (GDPR & CCPA)

Depending on your location, you have the right to:

- Access your personal data.
- Request correction or deletion of your data.
- Withdraw consent at any time.
- Object to or restrict certain types of processing.
- Request a copy of your data in a portable format (data portability).
- File a complaint with a supervisory authority (in France: **CNIL** – www.cnil.fr).

You can exercise your rights by emailing **support@maigic.pro**.

For California residents, Maigic complies with the **California Consumer Privacy Act (CCPA)**. We do not sell or share your data for advertising purposes.

6. Cookies and Tracking

Maigic uses **essential cookies only**, required for authentication, security, and payment sessions.

We do **not** use advertising or cross-site tracking cookies.

If additional analytics or performance cookies are introduced, users will be informed and given the option to opt out.

7. Security

We implement strict technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or loss.

However, no online system can guarantee 100% security, and you acknowledge the inherent risks of using digital services.

8. Children's Privacy

Our services are **not intended for children under 16 years of age**, and we do not knowingly collect data from minors.

If you believe a child has provided personal data, please contact us immediately to ensure its deletion.

9. International Users

By using Maigic from outside the European Union, you consent to the transfer and processing of your data in accordance with this Privacy Policy and applicable data protection laws.

10. Updates to This Policy

We may update this Privacy Policy periodically to reflect changes in our services or legal requirements.

The updated version will always be posted on this page, with the "Last updated" date revised accordingly.

Legal Notice (Mentions légales)

Publisher:

Maigic is published by:

Sylvain AGENEAU – Micro-entreprise

SIRET: 952 734 234 00018

Address: 50 rue du Blosne, 35135, Chantepie, FRANCE

Email: contact@maigic.pro

Responsible for publication: Sylvain AGENEAU

Hosting provider:

Our website is hosted by **Systeme.io**

- Company name: **Systeme.io SAS**
- Address: 18 rue de la Ville l'Évêque, 75008 Paris, France

- Website: <https://systeme.io>
- Phone: +33 (0)1 76 40 06 05

Souhaites-tu que je t'ajoute juste en dessous une courte “**Terms of Service**” (Conditions d'utilisation), pour compléter la conformité légale du site ? C'est fortement recommandé si tu vends via Whop aux États-Unis.

Vous avez dit :

alors non oublie les scripts, base toi sur les discussions du dossier, sur la formation en ligne whop sur comment quitter son téléphone (avec garantie remboursé sans question). On a redirigé maigic.pro (le site de script) vers le site de formation quitter son tel

ChatGPT a dit :

Great — I've rewritten the Privacy Policy so it matches the facts you just gave: the domain **maigic.pro** now redirects to your **online course (Quit Your Phone)** sold on **Whop**, the course offers a **no-questions-asked money-back guarantee**, and hosting/payment/processing are handled via the usual third-party providers.

It's written in clear, professional **English**, point-by-point, GDPR + CCPA/FTC aware, and includes the French legal notice at the end.

Last updated: November 3, 2025

Privacy Policy — maigic.pro (Quit Your Phone course)

1. Purpose & Scope

1. This Privacy Policy explains how **Maigic** (“we”, “our”, “us”) collects, uses, discloses and protects personal data when you:
 - visit **maigic.pro** (which currently redirects to the Quit Your Phone online course landing page),
 - purchase the Quit Your Phone course through **Whop**, or
 - use related services (newsletters, customer support).

2. This policy applies to users located in the European Union, the United States, and worldwide.
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2. What information we collect

We only collect the information necessary to provide the course, process payments, and comply with legal obligations.

1. Account & Purchase Data

- Name, email address, username (if provided), subscription/purchase status, order confirmation and receipts.
- Purchase metadata (date, amount, product purchased, refund history).
- Payment card details are **not** stored by us — payments are processed by **Whop**.

2. Course Usage Data

- Course progress, completions, timestamps, and any optional course responses or uploads you submit while using the course platform.

3. Support & Communication Data

- Messages you send to support (email content) and any attachments you provide during support interactions.

4. Technical & Analytics Data

- IP address, device type, browser, basic analytics and error logs to maintain and secure our services.

5. Cookies & Session Data

- Session cookies needed for authentication and for the proper functioning of the course platform. See section 8 for details.
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3. How we use your information (purposes)

We use personal data only for necessary, legitimate purposes:

1. To deliver the Quit Your Phone course, manage your account and process course content access.
2. To process payments, issue receipts, and manage refunds through Whop.
3. To manage and honor the **no-questions-asked money-back guarantee** (see section 6).
4. To provide customer support and respond to inquiries.
5. To improve our course, analyze usage, fix bugs, and secure the platform.
6. To comply with legal and accounting obligations (tax, invoices, retention periods).

We **do not sell** your personal data to third parties.

4. Legal basis for processing (EU users)

1. **Performance of a contract (Art. 6(1)(b) GDPR):** processing necessary to provide the purchased course, manage subscriptions and refunds.
 2. **Consent (Art. 6(1)(a) GDPR):** where we request optional consents (e.g., marketing newsletters). You can withdraw consent at any time.
 3. **Legal obligations / legitimate interests:** for billing, fraud prevention, and platform security.
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5. Third-party services & transfers

We rely on trusted third parties to operate the course:

1. **Whop** — payment processing & subscription management (payments handled by Whop).
2. **Systeme.io** — website hosting and course landing pages (maigic.pro redirects to the course hosted on this platform).
3. Additional providers used for infrastructure, analytics, or email may include cloud hosts and email delivery services (kept to a minimum).

When personal data is transferred outside the European Economic Area, we use **Standard Contractual Clauses (SCCs)** or other lawful transfer mechanisms to preserve GDPR protections.

6. Refunds & Money-back guarantee

1. The Quit Your Phone course is sold with a **no-questions-asked money-back guarantee**.
2. To request a refund within the guarantee period (see the offer page for the exact duration), contact support at **contact@maigic.pro** or use Whop's refund process.
3. Refund requests will be processed promptly; we will retain minimal transaction metadata for accounting and anti-fraud purposes.

Note: the exact deadline for the unconditional refund (e.g., 14/30 days) is presented on the course checkout page. If the checkout shows a different period, that period controls.

7. Data retention

1. **Course content & transcripts:** any user-uploaded course responses are retained only as necessary for course functionality and your access.
 2. **Purchase & billing records:** retained for required accounting and legal periods (as required by French and EU law).
 3. **Support messages & logs:** kept for a reasonable period to provide assistance and for security/audit purposes.
 4. You can request deletion of your account and personal data at any time — see section 10.
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8. Cookies & tracking

1. We use **essential cookies** required for authentication, session management and secure payment flows.

2. We do **not** use advertising/tracking cookies by default on the Quit Your Phone site. If we add analytics cookies, we will notify users and provide opt-out options.
 3. You can control cookie preferences via your browser settings.
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9. Children's privacy

1. The Quit Your Phone course is **not intended for children under 16**.
 2. We do not knowingly collect data from minors. If you believe a child has provided personal data, contact us so we can delete it.
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10. Your rights & how to exercise them

Subject to applicable law, you may:

1. Access your personal data.
2. Request correction or deletion.
3. Request portability of your personal data.
4. Object to or restrict processing.
5. Withdraw consent (where applicable).

To exercise these rights, email **contact@maigic.pro** or use any contact tools available through Whop. For EU users, you may lodge a complaint with your supervisory authority (in France: **CNIL**, www.cnil.fr).

For California residents: you have rights under the **CCPA** (access, deletion, and to opt-out of sale — note: we do not sell personal data).

11. Security measures

We implement administrative, technical and organizational measures to secure personal data (access controls, encrypted storage for sensitive data held by our providers, secure

transmission channels). However, no system is completely immune to risk — use of the service implies acceptance of residual risk.

12. Changes to this policy

We may update this Privacy Policy when needed (service changes, legal updates). We will publish updates on this page and update the “Last updated” date. Material changes will be communicated by email to registered users when required.

13. Contact information

For questions, data requests, or complaints:

Email: contact@maigic.pro

Postal & legal contact: see Legal Notice below.

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Publisher:

Maigic / Quit Your Phone course is published by:

Sylvain AGENEAU – Micro-entreprise

SIRET: 952 734 234 00018

Address: 50 rue du Blosne, 35135 Chantepie, FRANCE

Email: contact@maigic.pro

Responsible for publication: Sylvain AGENEAU

Hosting & platform:

The maigic.pro domain redirects to the course pages hosted via **Systeme.io**. Systeme.io provides hosting and course delivery services. For Systeme.io contact details and legal terms, see their website. (Systeme.io SAS – 18 rue de la Ville l'Évêque, 75008 Paris, France).

Payment processing:

Payments and subscription management are processed by **Whop**. We do not store full payment card data.

If you want, I can now:

- insert the **exact unconditional refund window** (14 / 30 / other) used on your Whop checkout into section 6 (I chose a flexible phrasing because your checkout page is the authoritative source), or
- produce a short **Terms of Service** that matches this Privacy Policy and the no-questions-asked guarantee (recommended).

Tell me which of those to do next and I'll produce it directly (no delays).