Privacy Policy

The policy: This privacy policy notice is for this website; www.clarityvisas.com and served by Rogols Limited trading as Rogols Solicitors - with the brand name Clarity Visas - at Branston Court, Branston Street, Jewellery Quarter, Birmingham B18 6BA under SRA number 633080 and registered as a limited company in England and Wales under no. 10139511 and governs the privacy of those who use it. The purpose of this policy is to explain to you how we control, process, handle and protect your personal information while browsing or using this website, including your rights under current laws and regulations. If you do not agree to the following policy you may wish to cease viewing / using this website.

Policy key definitions:

- "I", "our", "us", or "we" refer to the business, [Business name & other trading names].
- "you", "the user" refer to the person(s) using this website.
- GDPR means General Data Protection Act.
- PECR means Privacy & Electronic Communications Regulation.
- ICO means Information Commissioner's Office.
- Cookies mean small files stored on a users computer or device.

Processing of your personal data

Under the GDPR (General Data Protection Regulation) we control and / or process any personal information about you electronically using the following lawful bases.

- We are registered with the ICO under the Data Protection Register, our registration number is: ZA211741.
- Lawful basis: Consent
- The reason we use this basis: By entering your details into this website we infer that you have consented to us contacting you by email or telephone.
- We process your information in the following ways: If you enter your details into our website we will use your information to contact you. We will keep a handwritten record of your personal information entered into this website and provided by you subsequently. Unless we are retained this will information will be destroyed after 3 months.
- **Data retention period:** We will continue to process your information until you withdraw consent or it is determined your consent no longer exists.

• Sharing your information: We do not share your information that you enter into this website with third parties unless we are retained which will be in accordance with our terms and conditions.

If, as determined by us, the lawful basis upon which we process your personal information changes, we will notify you about the change and any new lawful basis to be used if required. We shall stop processing your personal information if the lawful basis used is no longer relevant.

Your individual rights

Under the GDPR your rights are as follows. You can read more about <u>your rights in details here</u>;

- the right to be informed;
- the right of access;
- the right to rectification;
- the right to erasure;
- the right to restrict processing;
- the right to data portability;
- the right to object; and
- the right not to be subject to automated decision-making including profiling.

You also have the right to complain to the ICO [www.ico.org.uk] if you feel there is a problem with the way we are handling your data.

We handle subject access requests in accordance with the GDPR.

Internet cookies

We use cookies on this website to provide you with a better user experience. We do this by placing a small text file on your device / computer hard drive to track how you use the website, to record or log whether you have seen particular messages that we display, to keep you logged into the website where applicable, to display relevant adverts or content, referred you to a third party website.

Some cookies are required to enjoy and use the full functionality of this website.

We use a cookie control system which allows you to accept the use of cookies, and control which cookies are saved to your device / computer. Some cookies will be saved for specific time periods, where others may last indefinitely. Your web browser should

provide you with the controls to manage and delete cookies from your device, please see your web browser options.

Cookies that we use are:

Data security and protection

We ensure the security of any personal information we hold by using secure data storage and precise procedures in how we store, access and manage that information. Our methods meet the GDPR compliance requirement.

Transparent Privacy Explanations

We have provided some further explanations about user privacy and the way we use this website to help promote a transparent and honest user privacy methodology.

Sponsored links, affiliate tracking & commissions

Not applicable at this time.

Email marketing messages & subscription

Under the GDPR we use the consent lawful basis for anyone subscribing to our newsletter or marketing mailing list. We only collect certain data about you, as detailed in the "Processing of your personal date" above. Any email marketing messages we send are done so through an EMS, email marketing service provider. An EMS is a third party service provider of software / applications that allows marketers to send out email marketing campaigns to a list of users.

Email marketing messages that we send may contain tracking beacons / tracked clickable links or similar server technologies in order to track subscriber activity within email marketing messages. Where used, such marketing messages may record a range of data such as; times, dates, I.P addresses, opens, clicks, forwards, geographic and demographic data. Such data, within its limitations will show the activity each subscriber made for that email campaign.

Any email marketing messages we send are in accordance with the GDPR and the PECR. We provide you with an easy method to withdraw your consent (unsubscribe) or manage your preferences / the information we hold about you at any time. See any marketing messages for instructions on how to unsubscribe or manage your preferences, by contacting the EMS provider.

Our EMS providers are Infusionsoft, Mailchimp and GoDaddy. We hold the following information about you within our EMS system;

- Email address
- Any details you share
- I.P address
- Subscription time & date

RESOURCES & FURTHER INFORMATION

- Overview of the GDPR General Data Protection Regulation
- Data Protection Act 1998
- Privacy and Electronic Communications Regulations 2003
- The Guide to the PECR 2003
- Twitter Privacy Policy
- Facebook Privacy Policy
- Google Privacy Policy
- Linkedin Privacy Policy
- Mailchimp Privacy Policy
- GoDaddy Privacy Policy
- Infusionsoft Privacy Policy

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If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident, we note that we are processing your information in al Information, you may send an email to contact@rogols.co.uk.